RETURN TO ARBITRAGE

AFTERNOON SESSION 1 ź THE COURT: Good afternoon. We are ready to continue with FTC v. Staples. MR. KEMPF: I think it will be longer than --4 5 THE COURT: We will go ahead with the next area. 6 MR. KEMPF: I will turn to their statistical case, 7 to their concentration charts, which are PX 59, and to their 8 so-called pricing charts, which is our old friend PX 3. As I turn to PX 3, I would remind us all that they have said many 9 10 times that is the key to their case. In fact, Mr. Orlans at 11 one point said PX 3 is our case. Let's start with the 12 concentration statistics, Your Honor. They have a series of 13 these. These are all in PX 159. They are attached to one of 14 the five -- count them, five declarations their witness, 15 Mr. Steffen, prepared. 16 The last one, Mr. Cary talked a little bit about 17 late arriving stuff. We got his last one, the last day or so 18 after we had taken his deposition. And the first four didn't 19 look so robust, anymore, and we got a fifth declaration from Mr. Steffen. He prepared a whole series of these colored 20 21 charts. And the green bars are existing concentration and the red is what it will go to under their theory of the 22 23 merger. These are these, back to what I call the HHI's, the

Herfindahl index. The concentration. And what FTC standard

says, if concentration is high -- take the ultimate, was a

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- 1 monopoly, so concentration would be 10,000, prices should be
- 2 high. And where concentration is low, prices should be low.
- 3 That is, of course, assuming that you are measuring things
- 4 right. If you are measuring things right, their standard
- 5 tells you there's correlation between concentration and
- 6 prices. Highly concentrated markets, high prices. Low
- 7 concentrated markets, low prices.
- 8 So, we said, let's take a look at these five
- 9 declarations that their fellow who did this did, and see what
- 10 they tell us. And let's start off by seeing whether they
- 11 tell us that they have the measurement right. So we took,
- 12 and this is the very first chart -- they do it six ways. And
- 13 I don't think they ever get it right, but this is the way
- 14 they think is the best way. This is the way their A chart,
- 15 their HHI A chart. This is a blowup of 6076, but it's
- 16 attached to PX 159, the first of many Steffen declarations.
- 17 I said, Let's test this baby out. Let's kick the tires.
- 18 Let's look over the 35 markets they have and let's take the
- 19 lowest and the highest. And so I looked and they say -- and
- 20 Mr. Steffen's declaration expressly says it, and words also
- 21 confirm in the chart. The lowest concentration is in Grand
- 22 Rapids, the highest concentration is -- before the merger, is
- 23 in Washington, D.C. So, what this tells us is that -- and we
- 24 have taken and I have blown up -- from the whole myriad, I've
- 25 blown up what they say current concentration is. We have

- l studied this carefully. This is the right way to look at the
- 2 market. These are the concentration figures. Low
- 3 concentration, relatively, over here in Grand Rapids. Very
- 4 high concentration in Washington, D.C.; Washington, the Grand
- 5 Rapids is the lowest.
- 6 So I said, Let's take a look at their pricing
- 7 charges and see if the facts comport with their theory. We
- 8 went to one of these charts; and by the way, Mr. Cary said
- 9 these are consistent, and on this point they are consistent.
- 10 What they tell you is when you look at it, every time the
- 11 least concentrated market -- and this is just taking from
- 12 their chart. If you compare the least concentrated market's
- 13 pricing with the most concentrated pricing, it tells exactly
- 14 the opposite of what their theory predicts. Their theory
- 15 says where it is low concentration it should be high prices,
- 16 and vice-versa. When you look at prices, and take the ones
- in the lowest concentrated market of all and compare it to
- 18 the prices in the highest concentrationed market prices of
- 19 all, you get exactly the opposite of that their theory
- 20 predicts. You go to the lowest concentrated market and its
- 21 prices are higher, not lower, than the most concentrated
- 22 market. What that tells you is that whatever they may be
- 23 measuring, they are not measuring the degree of competition
- 24 in the sale of office supplies, because it does not comport
- 25 with their theory.

1 Another thing we found is we said, Let's take a

- 2 look at these markets -- let me see where I put this one.
- 3 And by the way, I just picked the lowest and the highest.
- 4 You can pick the second highest and the second lowest and so
- 5 on, and the same story repeats itself. I took the two
- 6 extremes. Now, we took another couple of comparisons. We
- 7 said, what do we get when we look at some of the
- 8 no-competitions, against some of the ones they are most
- 9 concerned about. Here is what we found.
- 10 We found out in Bellingham, Washington, one of the
- 11 red bars on their charts, where there is no competition,
- 12 prices are lower than the five markets that they were most
- 13 concerned about during this case. When entered into this
- 14 consent decree, they said we want you to divest 63 stores in
- 15 the places we are most concerned about. More than two-thirds
- 16 of them were in these stores, were in these cities with
- 17 the green bars here. Louisville, D.C., San Diego, Tampa
- 18 Bay/St. Pete area, and LA. What we find is that the prices
- 19 in the area where there is no competition is lower than the
- 20 prices in any of the cities that were the most concern to
- 21 them. So the pattern they say is so consistent and so
- 22 explanatory, when you poke and pressure-test it, Judge, you
- 23 find out something different.
- 24 Let me give you one more example of the kind of
- 25 things that you find when you look in there. This is from an

- 1 Office Depot chart. Mr. Cary, a couple of times kept saying,
- 2 you know, it is the more superstores, the more competitive it
- 3 is. If you take a look at this, what you find is there are
- 4 towns that have three superstores that have higher prices
- 5 than virtually the entire array of ones where there are only
- 6 two superstores. Out in Pittsburg and Nashville there are
- 7 three superstores, and this is the price level in those two
- 8 towns. And as you can see, it is higher than all but one of
- 9 the two places where Depot and Max face each other, and
- 10 higher than all of the places where Depot and Staples face
- 11 each other. The notion that more superstores automatically
- 12 leads to lower prices is false, as we will be shown in
- 13 further charts. And indeed, one of their own declarants says
- 14 adding a third superstore is no big deal, it doesn't drive
- 15 prices down.
- 16 Another thing Mr. Cary talked about, and they do it
- 17 in their paper, they used a different number this morning.
- 18 It fell from 23 to 3. This morning he said 21 to 3. So they
- 19 sort of say, "What a tragic thing. We have lost all of these
- 20 superstores chains. And now we are down to the last 3, as it
- 21 were." Well, Judge, they missed the whole productivity loop
- 22 benefit. They missed the benefit that you can get from
- 23 consolidation. The merger guidelines don't. The merger
- 24 guidelines say when direct competitors merge they can gain
- 25 efficiencies, and those efficiencies can translate into lower

- 1 costs that can then be passed on to consumers in the form of
- 2 lower prices. So, there is no elimination of competition in
- 3 an antitrust meaningful way simply from the mere fact that
- 4 two competitors merge. It may be that two competitors
- 5 merging makes things more competitive, not less competitive.
- 6 That of course is precisely what is happening in
- 7 this industry. If we were to take on a national scale and
- 8 make up one of these so-called HHI figures on some sort of
- 9 office superstore-only market, what you would see is the
- 10 classic X chart. As concentration has increased, prices have
- 11 fallen. The consolidation from many superstore firms to few
- 12 superstore firms has served consumers well. They have gained
- 13 efficiencies, lowered costs and passed those on to consumers
- 14 in the form of lower prices. In short, and stated otherwise,
- 15 Your Honor, the consolidation of this industry has been a
- 16 good thing, not a bad thing. As it has occurred, prices have
- 17 fallen. So, we don't need to worry about that, and bemoan
- 18 the loss of the 21 people. That has been a good thing, not a
- 19 bad thing.
- 20 What we have when they go through these statistics,
- 21 Your Honor, is exactly the kind of misleading use of
- 22 statistics that then-Judges Ginsburg and Thomas, joined by
- 23 Judge Sentelle were so critical of in the Bakers House case.
- I want to go to the subject of cherry picking. I
- 25 have said it before, and I will turn to it again right now.

- 1 And I will do that with one of the charts Mr. Cary used this
- 2 morning. This was the one he put up on the screen a little
- 3 earlier. It said Comparison of Staples' prices in two
- 4 Virginia cities. And he has a February '97 ad, and it shows,
- 5 and he has them circled, higher prices in the two-superstores
- 6 city -- excuse me, lower prices in the two-superstores city
- 7 than in the one-superstore city. Your Honor, as you might
- 8 expect, this was not the only city pair where they did the
- 9 advertising campaign. Staples, when they did this, did it in
- 10 towns all across America. When they did it, they priced to
- 11 local conditions in different towns across America. And if
- 12 you want to find, if you are not a cherry picker -- change
- 13 that. If you are a cherry picker and you want to not show
- 14 this, but you want to show the opposite, it is not hard to
- 15 do. All you need to do is get in the car and drive south.
- 16 Pretty soon you will come to South Carolina.
- 17 By the way, the circular is eight pages long.
- 18 All we need to do is go down to South Carolina and
- 19 look at the circular there. And this is a couple of pages
- 20 from the very same eight-page circular stuffed in the
- 21 newspaper. And if you go down and look in the circular, the
- 22 same circular in these two towns in South Carolina instead of
- 23 Virginia, what it tells us is the exact opposite story. Down
- 24 in South Carolina, the prices in the two-superstore town
- 25 instead of being lower, are higher. When you look at address

- 1 labels, the one-superstore town, 8.89; the two-superstore
- 2 town, 9.99. Xerox copy paper, the two-store town, 21.99; at
- 3 the one-store town, 20.99. Go over and look at ink-jet
- 4 cartridges. \$29.99 in the two-store town, and \$27.99 in the
- 5 one-store town. If you want to cherry-pick, you can
- 6 cherry-pick to show one thing or you can drive south and show
- 7 just the opposite.
- 8 The important thing, of course, is if you take all
- 9 of the items in the eight pages of the ad and you add them
- 10 all together, what to do they show? And when you do that,
- 11 what you find is it is the same directionally as it is in two
- 12 ads, but when you cherry-pick you get these huge things.
- 13 When you get them and run them and say, Let's total
- 14 everything in the ad. We all have 115 items, and you take
- 15 and you add all of the costs in the two Virginia towns and
- 16 the two South Carolina towns and they are pretty much the
- 17 same. In Virginia, the one is about 1 percent higher, that
- 18 has the Staples-only store. You go down to South Carolina
- 19 and the Staples only store is less than 1 percent lower.
- 20 Both of them are close to the other store. You don't get the
- 21 dramatic swings that you get if you take one page, one town,
- 22 and cherry-pick certain items out. And the source, Your
- 23 Honor, of the comparison is DX 6073. And the two Virginia
- 24 city comparison is -- has a DX sign on it that I can't find.
- 25 There is one other thing before I leave this, Your

- 1 Honor, It is DX 6064.
- 2 One other thing on here, the higher prices in the
- 3 two Virginia cities, it is -- Mel Brooks always used to say
- 4 -- beauty is in the eye of William Holden. And there is a
- 5 lot to that. If you look at the fine print on these ads, you
- 6 will see that what they show is the old price, the list price
- 7 the people used to pay in these towns. Take Fredericksberg,
- 8 the one that they say, Oh, my gosh, that is the
- 9 one-superstore town. In the fine print on here, so consumers
- 10 will know, it lists what they used to pay in the towns here.
- 11 And if you take a look at that, what you see is that the
- 12 higher prices in Fredericksberg when Staples opened there and
- 13 became a, quote, monopoly according to them, are actually a
- 14 lot lower than they have ever been before. The prices are
- 15 coming tumbling down. They may not have gotten as low as
- 16 they are in Charlottesville, but don't think these are high
- 17 prices for a minute, Your Honor. These are low prices. They
- 18 are lower than people in Fredericksberg have ever had
- 19 before.
- 20 There is a lot of cherry picking in PX 3, Your
- 21 Honor. He said that he went back and couldn't find any. I
- 22 have just shown one, and I will only on do one more this
- 23 morning. In PX 3 behind Tab G 3, that is the tab where they
- 24 told the commissioners and they are telling you -- and let me
- 25 quote it, "Actual price comparisons between nearby

- 1 communities show that prices are lower where there are more
- 2 superstores."
- 3 And they have two charts I want to show you, Your
- 4 Honor. This is the first one. They said "average price
- 5 comparison of two Ohio cities."
- 6 And then they picked six items. I don't know
- 7 whether they picked them randomly, but I do have views on
- 8 that. And they said, let's compare the two Ohio cities. And
- 9 we will take Columbus, where there is a Staples and Max, and
- 10 compare that to Cincinnati where there is three firms. And
- 11 lo and behold, for all six items the prices in Cincinnati,
- 12 the three-firm market, are lower than they are in Columbus,
- 13 the two-firm market. Stated here they say, each of them --
- 14 Columbus is the yellow bar. Columbus is higher than
- 15 Cincinnati, true of all items by varying degree. That is all
- 16 shown on their graphics here. And then to drive home the
- 17 point, the point that Mr. Cary kept driving home this
- 18 morning, you know, Judge, these come from their own
- 19 documents. They did a backup to it. And I want to show you
- 20 that one. This is part of the same tab. I think there is
- 21 one between them. What they did was said actual prices in
- 22 two Ohio cities, manila folders. And they compare and show
- 23 in Columbus, the town where there is only two -- Staples, Max
- 24 -- the price is 4.99. And in Cincinnati, the three-firm
- 25 market, the prices are \$2.99. And on the sheet next to it

- 1 they have in yellow, highlighted, Columbus and Cincinnati, to
- 2 show they took those right out of the company's own
- 3 documents. And the way it works is they have the firms that
- 4 are the two-firm cities on the top of this page and the
- 5 three-firm cities are on the bottom. They pull both of those
- 6 across. Manila folders to show, manila folders, actual
- 7 prices in two Ohio cities.
- 8 Now, to show the degree of cherry picking here, you
- 9 don't have to rummage through the 80 volumes that we've
- 10 saddled you with, between us, back in your office. I don't
- 11 have to go through a lot of stuff. I can show it right on
- 12 this document, Your Honor. And if you take and pull -- put
- 13 that one up here. Same document, same page, all you need to
- 14 do is move over one State. Just drop over to Indiana and see
- 15 if you can find in any other state in the top and bottom and
- 16 see what they look like. If you look at that same document,
- 17 sure enough, Kokomo, Indiana, right here, the town on the
- 18 top. And there is Elkart-South Bend on the bottom, just like
- 19 Columbus on the top and Cincinnati on the bottom. And what
- 20 you find is exactly the opposite. Here, the two-firm one
- 21 higher than the three-firm one. Here, the three-firm one
- 22 higher than the two-firm one. So if you want to show the
- 23 cherry picking when they come in and say nearby towns, actual
- 24 things shows what this is. If you want to show -- if you are
- 25 a cherry picker and you want to show just the opposite. If

- 1 you just moved from Ohio to Indiana, same document, same
- 2 page, shows just the opposite results.
- Then, what I did to carry it to the next step, I
- 4 said, Okay, here is what I will do. I won't pick six items.
- 5 I will take their six, and let me see how I fare. So I had
- 6 the computer run that. We have gotten their computer
- 7 program, so I was able to do it in the same graphics. When
- Byou do it that way, I didn't hit all six, but I did hit
- 9 half. When I did it that way and said, Let me just take the
- 10 six numbers, six items they cherry picked and let me say I go
- 11 from my manila folders, which is the top one there; where, by
- 12 the way, they say over here in Columbus they are 51 percent
- 13 higher. They do the same difference. They say in Kokomo
- 14 they are 30 percent lower. So if you cherry-pick towns, you
- 15 can get these different results, Your Honor. When you do it,
- 16 we got half of them exactly the opposite of what they showed
- 17 when we were not cherry picking. I took their six.
- 18 Let me turn to another misleading comparison, Your
- 19 Honor, except I want to shift now from the misleading
- 20 individual comparisons to the misleading aggregate
- 21 comparisons. And I want to start with -- this one is PX 3,
- 22 Tab B. The chart. I refer to this in one of pretrial --
- 23 Staples prices consistently, big red "consistently" to
- 24 emphasize it, have been higher with less office superstore
- 25 competition. And I took a look at this. And Mr. Cary said

- 1 occasionally you do find -- that is the words he used.
- 2 Occasionally you do find prices are lower when there is two,
- 3 than there are when there are three. If you look at this,
- 4 the occasions on which you find that, is every single one of
- 5 the four charts. If you look at these, the blue chart on the
- 6 far left is three-firm markets, the second one is two-firm
- 7 markets where Depot and Staples are present. If you look at
- 8 these, what you find is Staples prices consistently have been
- 9 lower when there is less superstore competition, when you
- 10 compare the three markets here and the two markets here. The
- 11 green chart in each one of these is lower than the blue
- 12 chart.
- 13 I said earlier that there was no particular magic
- 14 to having the third store, and said we would return to that
- 15 later. This is another time we are now returning, as you can
- 16 see it in all four of their charts. Prices are higher where
- 17 there are three than when there are two in certain two-market
- 18 cities where you have Staples and Depot competing.
- 19 Let me go to another chart, Your Honor. It is
- 20 another one that you saw this morning. It is from PX 3. It
- 21 is the very first chart in PX. It is their very first
- 22 chart. If PX 3 is their case, this chart is the heart of
- 23 their case. And it is not beating, Your Honor. This is the
- 24 one that Mr. Cary had up this morning. Staples prices are
- 25 higher with less superstore competition. And, he has four

- 1 markets rated across here. Three firm, Staples/Depot, Max
- 2 and Staples, and Staples only. And it has that stair step
- 3 that he was talking about. This chart, Your Honor, is the
- 4 classic example of a confusion between correlation and
- 5 causation. It is the classic example of the false
- 6 explanatory variable. We all know a million examples of
- 7 those, the economic literature calls these nonsense
- 8 correlations. Hospitals must be dangerous places because
- 9 people are always dying there. Air pollution promotes
- 10 longevity because, as air pollution is increased, so has life
- 11 expectancy. And my favorite is the one that the Wall Street
- 12 Journal runs every year, and that is that whether the stock
- 13 market will go up or down in the coming year is best measured
- 14 by the results of the Super Bowl. They have this article
- 15 every year and they always do the chart. And the correlation
- 16 there is much stronger than any correlation you will see in
- 17 this case. And what it shows is that when the NFC wins -- it
- 18 is a 4-part chart, when the market is going up it is on the
- 19 top and when the market is going down it is on the bottom.
- 20 The whole article is in DX 273, Your Honor. But in terms of
- 21 the stock market going up and the stock market going down, it
- 22 shows whenever -- and this is the -- when this is going this
- 23 way, the right side is the NFC winning and the left side is
- 24 AFC winning. So what happens is, when the NFC wins, the
- 25 stock market goes up; when the AFC wins, the stock market

- 1 goes down. And only one time has the market gone down when
- 2 the AFC has won, and only the history of the Super Bowl twice
- 3 has it gone the other way when the NFC has won. As I say
- 4 it's a much stronger correlation. This is the false
- 5 variable. This is utter nonsense, but if you are looking to
- 6 find relationships, you can find them all of the time. In
- 7 fact, what you can also do is you can say that -- if you are
- 8 an economist who is stuck on this kind of thing, you can come
- 9 back and say, Green Bay's trouncing of New England in the
- 10 Super Bowl played after this chart was made -- you see, it
- 11 ends in 1996. And now we have the 1997 Super Bowl. So next
- 12 year's we'll say Ah-ha, further proof this is valid. That is
- 13 what is known as a nonsense correlation.
- 14 Now, we have looked at the data here. And there is
- 15 lots of them you can come up with here. We took the FTC's
- 16 charts and we did another one. We did this the other night.
- 17 We took the same thing Mr. Cary said. We took the black and
- 18 white one. And we took our crayons out and Mr. Gidley over
- 19 there said, I am going to color in all of the towns that
- 20 ended with a vowel and all that ends with a consonant. And
- 21 when you do that, you get proof positive that Office Depot's
- 22 prices are higher when they have a store and city that ends
- 23 in a consonant than they are when they have a city that ends
- 24 in a vowel. And they are significantly higher. That is,
- 25 again, Your Honor, another example of a false correlation.

- 1 Finally, we did a study of our own and we did some
- 2 price checking on Wal-Mart, for a variety of reasons. One
- 3 was to see whether they, like we do, price differently for
- 4 different markets. And what you can come up with is that
- 5 Wal-Mart charges more for Coca-Cola in cities where there is
- 6 only one office superstore than they do in cities where there
- 7 are three office superstores. The number of office
- 8 superstores determines how much Wal-Mart charges for
- 9 Coca-Cola. Again, Your Honor, an example of a false
- 10 correlation. What that chart does tell you, of course, and
- 11 this is a three-city, two-city -- excuse me, a city with
- 12 three superstores, two superstores and one superstore. And I
- 13 used the same colors they did on this one, and but what it
- 14 does tell you is that these companies are not the Lone
- 15 Rangers when they charge different prices in different
- 16 cities. There is a reason that Wal-Mart charges more for
- 17 Coke in one-superstore cities like Bangor, Maine, than they
- 18 do in three-superstore cities like Los Angeles. And it has
- 19 to do with a whole host of factors, and it is those same
- 20 factors that explain why the superstores that are before you
- 21 selling office supplies similarly charge more for those
- 22 supplies in Bangor, Maine, than they do in Los Angeles,
- 23 California, just like other retailers of other products do.
- 24 Bangor, Maine, is not Los Angeles. And there are a
- 25 host of reasons for that. Mr. Cary said, you know,

- 1 everything is efficiencies. It is not efficiencies. There
- 2 are a lot of differences that explain this. It has to do
- 3 with some of the things he talked about this morning;
- 4 weather, commuting patterns, education, occupation, income.
- 5 And one very important variable that he didn't
- 6 mention that is important is the mix of what they sell in the
- 7 stores. If you take a look at what is sold in the various
- 8 stores, it is not the same in all of the markets. Their
- 9 price index is the same in all of the products, but the
- 10 products sold are not the same. You go to places like
- 11 Bangor, Maine, and compare them with places like Los Angeles,
- 12 and this is an aggregate of all of the one-cities and all of
- 13 the three-cities. And you take a look at those and what you
- 14 find is the mix is dramatically different, more than twice as
- 15 much sales are accounted for by computers in the small areas
- 16 than they are in the three-player areas. The reason for that
- 17 is, there are a lot more channels of distribution for
- 18 computers in a place like Los Angeles than there are in
- 19 places like Bangor, Maine.
- 20 In fact, let me digress for a minute. There are a
- 21 couple of charts we had done over the weekend that we put
- 22 color on, that are back in the corner there.
- 23 Let me put a little more meat on this particular
- 24 thing, Your Honor. It is much easier to understand all of
- 25 these concepts if you shift from calling them not blue bars

- 1 and red bars or three players and two players, but take a
- 2 look at what kind of markets they are. Again, I did this
- 3 over the weekend. I took this, this is a series of them. I
- 4 want to show you just a couple. Let me put one up here and
- 5 Teft will put the other one up here.
- 6 The records show where the various towns are, and
- 7 it starts with the largest MSAs, you know, New York, Los
- 8 Angeles, Chicago; and it carries down to Goshen, Indiana;
- 9 Fargo; Lima, Ohio; Tyler, Texas; Terre Haute, Indiana; Yuba
- 10 City, California, etc. And when you get away from the red
- 11 and the blue and one-superstore versus three-superstore firm
- 12 towns and put some names on them, it becomes much more
- 13 apparent to you why the pricing is different. Los Angeles,
- 14 Chicago, Washington, San Francisco, Detroit; cities like that
- 15 are different from Yuma, Arizona; Florence, Alabama; Altoona,
- 16 Pennsylvania. There are a lot of differences between those
- 17 cities and that explains why there are one superstore
- 18 locations there. And why there are two or three here and why
- 19 the pricing is different when you step back and compare those
- 20 kinds of differences from market to market.
- 21 You know, Mr. Cary referred to the pink book. The
- 22 pink book traction not just the superstores, it tracks
- 23 wholesale clubs, CompUSA, Best Buy, Circuit City, and other
- 24 stores as well, Your Honor.
- 25 Now, late Thursday was when the FTC decided that if

- 1 PX 3 was their case, maybe it was in disrepair. And so at
- the eleventh hour we received, unannounced, two new exhibits
- 3 from them, son of PX 3. Or children of PX 3, maybe; it is PX
- 4 3(a) and PX 3(b). Until then, they had not compared a single
- 5 document that was in PX 3 that sought to even account for any
- 6 of these differences from market to market. And they can
- 7 denigrate Professor Hausman at MIT all they want, but he did
- 8 that and he has been in this case from the very outset
- 9 working with us.
- 10 And early on he said, these cross-sectional
- 11 analyses ignore two things. They ignore the differences
- 12 among these cities and they ignore the impact of competition
- 13 over time. So, I am going to try to do two things. I will
- 14 try to take account of these differences from market to
- 15 market, through some econometric models, and try and see what
- 16 the impact of the presence or absence, for example, of
- 17 certain other competitors does in explaining the differences
- 18 from market to market. And then as I will talk about a
- 19 little later, he also took a look at the stuff over time.
- 20 And the reality of what he found is confirmed in the
- 21 company's internal documents as well.
- 22 Let me refer to two of them, and we have a bunch of
- 23 them in DX 3, Your Honor. In fact, this is kind of
- 24 interesting. Mr. Cary talked about how we kept coming back
- 25 and giving them more data. A lot of that was driven by

- them. You can compare this, this is in DX 3 at 3-140, and
- 2 3-142. If you go back a few pages my recollection is like
- 3 135 and 137. It is within striking distance here. We had
- 4 given them some what are called "hits analysis," that the
- 5 real estate department over at Staples does.
- 6 In the ordinary course of business they say, what
- 7 happens when various competitors -- that we think are
- 8 competitors anyway -- open a store? Does that have a hit on
- 9 us? And they have found that they did. When we showed those
- 10 to the FTC and those are the ones that I referred to earlier,
- 11 the ones that precede these, they say, that is everything
- 12 that you sell. We would like you to go back and rerun it
- 13 just on office supplies. Cut out furniture, cut out business
- 14 machines, cut out computers. So we went back and reran the
- 15 data. You will find this and the earlier one there, and it
- 16 will tell the same story. Whether it is the whole store or
- 17 office supplies, Staples loses sales when a Best Buy, a BJ's
- 18 or a Price/Costco comes to town. People do comparison shop.
- 19 They do have alternatives and they take advantage of them.
- 20 Same thing is also shown in what are called various
- 21 surveys the company does. They have what is called a
- 22 top-of-mind survey; where they interview people as they are
- 23 leaving the store, for example, and say to them, Where else
- 24 do you think you would go for the stuff that you get in our
- 25 store? And this is done in Greenville, North Carolina, from

- 1 the same thing, DX 3, page 125, and this is one of a series
- 2 of them that you can see in there, Your Honor. You can see,
- 3 Wal-Mart, Office Depot, Staples, Taft Office Supply. And
- 4 40 percent among the others. Viking is one of the mail-order
- 5 companies; it comes up at six percent. So the consumer, when
- 6 you catch them for a top-of-the-mind impression about where
- 7 they think they can turn, that is what they identified.
- 8 One other thing, let's go back to the PX 3 version
- 9 of this one. If this was the real world, this is PX 3, tab
- 10 B, first color graphic, the one Mr. Cary had. If that were
- 11 the real world and the only competition were where they faced
- 12 the other firms, what they would have for pricing zones is
- 13 four pricing zones. Staples, for example, would have one
- 14 pricing zone where it faced the other two, one where it faced
- 15 Depot, one where it faced Max, and one where it didn't face
- 16 anybody. But Staples doesn't have four pricing zones because
- 17 there are a lot of competitive factors. It is much more
- 18 robust than that. And the reality is this. Those other
- 19 factors lead Staples -- counting their sub zones and stuff --
- 20 they have about 40 pricing zones. Office Depot has about 55
- 21 pricing zones. And OfficeMax has 70 pricing zones. So the
- 22 notion that it is limited to these four is refuted by their
- 23 own conduct.
- 24 Mr. Cary said their own actions speak loud. They
- 25 speak quite loud. If the only thing you faced was these

- 1 four, you would have four pricing zones. You would not have
- 2 70 pricing zones. The reason you have 10 to 20 times as many
- 3 as their theory predicts is that there are lots of factors
- 4 that play out in the marketplace.
- Now, I want to focus next, Your Honor, on an
- 6 especially misleading aspect of the exhibit that I just had
- 7 up there, the four charts. And that is that it ignores the
- 8 zero firm markets. Mr. Cary had the one we had up there on
- 9 them. And he said, Oh, my goodness, their own exhibit shows
- 10 this impact; it is DX 6070. It is a fancier version than the
- 11 one we had up there. Remember, we said we would send stuff
- 12 in draft form. I sent them in draft form. What I did is I
- 13 just, for the first four bars, I took PX 3 tab 3. And I
- 14 said, He is missing -- remember, he had Baker's Office
- 15 Supplies up there? I said, Let's add Baker's Office
- 16 Supplies. I think there is another one from California there
- 17 as well. I did it for two different towns, and the way I
- 18 picked the towns is these are two places that Staples is
- 19 considering opening stores in this year. And so I said, you
- 20 know, What can you tell me on prices in these towns where
- 21 there is no office superstore? And the thing that it tells
- 22 you is that prices are higher in those towns. And that -- we
- 23 don't want the medal he said he would give us for opening in
- 24 those towns. But it is true, when we go there, what happens
- 25 is, the people in those towns are not doing a lot of hand

- 1 wringing and signing petitions and complaining that the
- 2 prices are higher than they are in Chicago and Los Angeles
- 3 and Philadelphia. They are sending us telegrams welcoming us
- 4 to town. They are celebrating the fact that we are coming to
- 5 town because prices are coming tumbling down. They may not
- 6 have gotten this low yet, but they headed in the way that
- 7 people want them to head.
- 8 And let me just show you what they do this is a
- 9 photograph of what they do. They line up around the block to
- 10 come in and visit the store. This is the store opening and
- 11 it is repeated in city after city across this country. When
- 12 we come into town they aren't bemoaning the fact that prices
- 13 are lower in Los Angeles, they are celebrating because their
- 14 prices are 50 percent lower than they used to be. They would
- 15 line up in droves.
- 16 They talk about the one-firm-only cities. Well,
- 17 one of the good things about this transaction, and they talk
- 18 about potential competition. One of the good things about
- 19 this transaction is that the combined company is going to be
- 20 opening more stores in these kind of cities than the
- 21 combination of the two of them separately would. One of the
- 22 advantages they get from their increased size is that they
- 23 are going to accelerate the opening of stores. It will
- 24 translate potential competition. It will increase potential
- 25 competition and quickly translate it into actual competition

- 1 as they go out and implement that plan and do open in a town
- 2 like this and towns like this across the country and drive
- 3 prices down. And they are not the only ones either, Your
- 4 Honor. There has been a competitive response out in the
- 5 marketplace that is the same story.
- 6 And let me just read to you a portion from the
- 7 annual report of OfficeMax, which just came out a few weeks
- 8 ago. This is an example of the increase in potential
- 9 competition and the translation of coming year and beyond,
- 10 into increased actual competition. This is from the
- 11 OfficeMax annual report which is in the exhibits as DX 1673.
- 12 It says in a letter to the shareholders from the
- 13 chairman, Within 13 days of the announced proposal merger of
- 14 our competitors, Staples and Office Depot, and only four
- 15 months remaining in the year the company launched a major
- 16 preemptive acceleration store expansion program. That
- 17 strategy increased store openings by 20 percent during the
- 18 past year and will by well over 50 percent in fiscal 1997.
- 19 So, potential competition will increase.
- 20 Let's take two doses of reality here, Your Honor.
- 21 As I did on those charts I colored in over the weekend, to
- 22 show the two-firm and three-firm markets, as you would
- 23 expect, are in the country's major metropolitan areas. The
- 24 one-firm markets, as you would expect and as the charts show,
- 25 are in smaller communities.

Of the country's largest markets -- let's get the

- 2 first page there. Do you have the first page? The one I
- 3 have of the color charts with the bars? If you take a look
- 4 at that, Judge, there are not many one-firm towns left. And
- 5 on this chart there are three. This was done as of April.
- 6 And May -- there are two items in my information. On this
- 7 one, two of the three red bars have now changed or will
- 8 shortly.
- 9 In Buffalo-Niagara, which currently at this time is
- 10 an OfficeMax-only store, a Depot has now opened. So that is
- 11 now a two-firm market.
- 12 Similarly, New Orleans, one of the things that
- 13 OfficeMax says in its annual report is, during the coming
- 14 year we will open a New Orleans. So, this is part of their
- 15 accelerated program. And if you look at the next page, the
- 16 first red bar is Jacksonville, Florida. And my memory, if it
- 17 is right, is that is another town they are going to open in
- 18 very promptly. So, most of the large cities are already
- 19 slated to become two-firm towns. And the two firms is what
- 20 drives the competition.
- 21 Secondly, the -- most of the two-to-one cities we
- 22 are talking about in this case are in four metropolitan
- 23 areas, Washington-Baltimore, Tampa-St. Pete, San Diego and
- 24 Louisville. 46 of the 63 stores are in those towns. And the
- 25 reality, Your Honor, is that in those towns competition is

- 1 robust and intense because of a host of factors. And the
- 2 merger is not going to lead these companies when they are
- 3 combined to start charging prices in San Diego and
- 4 Washington, the same as they do in Yuma, Arizona, or Bangor,
- 5 Maine. That is not realistic, Your Honor. Common sense
- 6 tells you that.
- 7 You know, they talked about all of these charts. I
- 8 did not see a single chart up there where they said, you
- 9 know, here is where they go back and reverse prices and take
- 10 them the other way. It doesn't happen. Prices go down, they
- 11 don't go up. And not only does common sense tell you that,
- 12 Your Honor, so do the industry witnesses. Declarant after
- 13 declarant that we talked to confirmed that prices will go
- 14 down, not up. And they will do that in every market in
- 15 America, not just in the small towns that we have not opened
- 16 in yet.
- 17 Beyond that, Your Honor, another reality is this.
- 18 There will be a second office superstore in each of these
- 19 cities that the Government is doing a hand wringing around.
- 20 For example, as OfficeMax implements its strategy
- 21 of rolling out as a nationwide competitor. He mentioned two
- 22 towns, Visalia, California, and Jackson, Michigan, during his
- 23 presentation this morning. And my expectation is in those
- 24 towns and others the prices will come -- there will be a
- 25 second superstore town there. And it won't take very long

- 1 either, Your Honor.
- 2 If you want proof of that, you don't have to look
- 3 any further than our old friend PX 3. Here is one that I
- 4 didn't have a chart for. I was looking at it last night, but
- 5 it is Tab H is my recollection. Let me put it on the Elmo.
- 6 This is from PX 3 and it is a chart they have on San Diego.
- 7 And one of the things it says is OfficeMax is committed to
- 8 opening this MSA in 1997, with four stores. It's from
- 9 PX 88. It is also my recollection it is Tab H in PX 3.
- 10 And not only that, there is deposition testimony
- 11 from another executive that told him -- who testified that
- 12 the OfficeMax people told him they are opening in Washington
- 13 as well.
- 14 So, if you are concerned, if someone is concerned
- 15 about having two office superstores, the expansion that these
- 16 companies are undertaking is spectacular. Office Max, as I
- 17 read a minute ago, is increasing to opening up 150 stores in
- 18 1997 alone across the company. And the combined company's
- 19 plan is to open 200 stores across the country, which will
- 20 change a lot of those red bars to blue bars in places where
- 21 there is only one office superstore now. And that is another
- 22 good thing about the transaction. The increase in store
- 23 openings will take a number of what are currently
- 24 OfficeMax-only markets and will convert them into two-player
- 25 markets. And if that is something that the Government thinks

- 1 is a good thing to do, a good thing about this transaction is
- 2 it will accelerate that.
- 3 One last point on PX 3, Your Honor. They used it
- 4 in their papers and again this morning to argue that Office
- 5 Depot has the lowest prices. If we look at the various
- 6 charts, you see Office Depot has the lowest prices. Again,
- 7 Your Honor, that is good news for us, not bad news.
- 8 In short, there are reasons why Office Depot's
- 9 prices are lowest, lower than Staples, and I alluded to it
- 10 earlier. Office Depot is half again the size of Staples.
- 11 Staples is at 4 billion dollars in annual revenues, and
- 12 Office Depot is the 6 billion in annual revenues. And as the
- 13 evidence shows, at every turn of the productivity loop as you
- 14 increase your sales, you get lower cost to drive lower
- 15 prices. So, that's the reason why Office Depot is a
- 16 low-priced company. They are not some oddball monopoly
- 17 maverick, as the Government would have. They are simply
- 18 following the productivity loop and lowering prices as they
- 19 lower costs.
- 20 Your Honor, far from eliminating Office Depot as
- 21 the low-price supplier, this transaction will replace Office
- 22 Depot with a new, larger company that, because it will have
- 23 lower costs, it will be an even lower-priced competitor. It
- 24 will be, in short, the new lower-priced leader. We don't
- 25 lose that; we intensify it. And again, that is because the

- 1 10 billion dollars in revenues, the nationwide spread out,
- 2 lower procurement, distribution, marketing, costs, et cetera,
- 3 et cetera. And they will do other things. They will be able
- 4 to do global sourcing. They will have new products, less
- 5 expensive products; and that is all a good thing for
- 6 competition. All of that is realized and passed onto the
- 7 consumer in terms of higher-quality products, better
- 8 services, lower prices, and the like.
- 9 In short, Your Honor, what this transaction will
- 10 do, it will turbocharge the productivity loop on yet another
- 11 turnaround. And that is good, not only for shareholders, it
- 12 is good for consumers as well.
- Now, one of the things that helps to ensure they
- 14 will do a good job in doing that, is that as part of the
- 15 transaction and another one of the personnel synergies is a
- 16 fellow named Dick Bennington, who has been in charge of
- 17 Office Depot's retail stores, has already been assigned the
- 18 responsibility upon limitation of the merger to take charge
- 19 of the new lower-priced strategy for the new company. You
- 20 will get a chance to see Mr. Bennington and he is the one of
- 21 the witnesses we will be calling in the case.
- 22 Your Honor, PX 3 takes no account at all of the
- 23 efficiencies that will be generated from this transaction.
- 24 It is what the economists call a cross-sectional analysis.
- 25 It is frozen in time like a snapshot, rather than a moving

- 1 picture. Because of that, it doesn't capture the dynamics
- 2 going on in the industry. And the dynamic -- this is another
- 3 thing we asked Professor Hausman to look at -- the dynamic
- 4 reality is this. Over time there has been a continuous and
- 5 substantial decline in the price of office supplies in all
- 6 markets, including those markets where there is only one
- 7 superstore firm.
- 8 That proves two things, Your Honor. First, it
- 9 proves that there is intense competition out in the
- 10 marketplace, including where there is only one office supply
- 11 superstore firm. And it also proves that there is something
- 12 to this productivity loop. If they really don't face any
- 13 competition, if the Herfindahl-Hirschman is really 10,000,
- 14 why is it that they keep lowering prices? Are they dumb
- 15 monopolists? We don't think so. We don't think that they're
- 16 monopolists at all. We think it tells you two things. We
- 17 think it tells you, one, they face vigorous competition quite
- 18 apart from the superstores; and two, it teaches you that
- 19 there is something to this productivity loop. And what the
- 20 low prices result from is that they grow, gain efficiencies,
- 21 drive down costs and they do pass those on to consumers.
- We have some charts that we had prepared that are
- 23 based on, obviously, numbers. And let me walk you through
- 24 those. First, is the decline in Staples' prices looking at
- 25 all markets from 1993 to 1997. And over that short period,

- 1 Your Honor, the prices that Staples charges have fallen more
- 2 than 20 percent, using an index that goes from 100 down to
- 3 79.5. We asked them to break that down between one- and two-
- 4 and three-firm markets. It is the same story. It goes down.
- 5 In fact, when I first got this back from the
- 6 economist, I said these charts have what I would call the
- 7 Lake Wobegon effect. I don't know if you know Garrison
- 8 Keillor, who is on public radio and he has this fictional
- 9 town, Lake Wobegon, the little town that time forgot. And he
- 10 says, That is the news from Lake Wobegon, where all of the
- 11 men are strong; all of the women are good looking; and all of
- 12 the children are above average. And I called him, and I
- 1.3 said, how can I have them break down and say all of them are
- 14 85? This is the Lake Wobegon effect.
- 15 And they came back and said, what happens is, as
- 16 you break it down, some of the SKUs fall out over time
- 17 because they are not carried in all of the stores, so you
- 18 can't get a common comparison. And some of the stores open
- 19 at different dates. So when you break it down that way, the
- 20 numbers end up higher than the average, but the directional
- 21 conduct is exactly the same.
- 22 And I also did it in a chart going that way. Again
- 23 using the blue for three, two firm yellow; and one firm red.
- 24 If this is an index, Your Honor, the prices were not
- 25 identical in the first year. But I used the base of 100 for

- 1 all three and I said, What happens?
- Now, in this case, the three firms are down, the
- 3 two firms are down and the one firms are down. And they are
- 4 down more in three than in two, than in one. So, Mr. Cary
- 5 said, it is all efficiency. It is not all efficiencies. Do
- 6 their presence or absence, and the distance apart, and
- 7 everything of other superstores impact it? Certainly. When
- 8 we open a second superstore ourselves, it impacts it. But it
- 9 is nothing like they suggested it is when you account for
- 10 other factors, and the efficiencies are overwhelming.
- In these towns over here, the so-called one-firm
- 12 towns, there is a reason that prices have dropped as
- 13 dramatically as they have, and it has to do with competition
- 14 and efficiencies driving lower costs, driving lower prices.
- 15 If these were really isolated from everything, and really
- 16 didn't have these efficiencies, like they would have you
- 17 believe on both scores, you just would not see this. This is
- 18 explained by something and what it is explained by is two
- 19 things, strong competition and the reality that there is
- 20 something to this efficiency story.
- 21 If the merger goes forward, Your Honor, prices will
- 22 continue to go down in the future just as they have in the
- 23 past, and just as Chairman Pitofsky told us when we were over
- 24 at his office two weeks before this case was filed. And that
- 25 is detailed at length in DX 1251 and 1226, the declarations

- 1 of Mr. Stemberg and Mr. Fuentes filed with respect to the
- 2 last meetings we had with the chairman before they voted to
- 3 bring this case. When he interrupted Mr. Fuentes and said,
- 4 Stop talking about prices going up, nobody thinks his prices
- 5 are going up. The only issue is how fast they will go down.
- 6 Your Honor, what this merger will do is accelerate their
- 7 decline. And that is going to happen because of the merger,
- B because of the efficiencies we have talked about.
- 9 Now, their answer on efficiency is twofold and you
- 10 will hear it again this morning. They speak with a forked
- 11 tongue. They say they are speculative and inevitable. There
- 12 is a little bit of tension there, obviously, Your Honor.
- 13 Let's start with speculation. The only thing that is
- 14 speculative is which of the suppliers is going to provide the
- 15 new lower costs. And what is also speculative is precisely
- 16 how much deeper those discounts will be. But, there is no
- 17 speculation at all that the new company will get those
- 18 increased discounts and lower costs or that they will be
- 19 huge. And the fact that you don't know how huge, does not
- 20 make them speculative, Your Honor.
- 21 Those efficiencies are broken down. We have
- 22 this -- we have two cases, the base case and the aggressive
- 23 case. The base case is 5 billion dollars or a little under,
- 24 and the aggressive case is 6 and a half billion. Some of
- 25 that will go to shareholders and the balance to customers in

- 1 the form of lower prices we are talking about.
- In our charts we have breakdowns that show where
- 3 those come from and Ms. Shira Goodman, who we've been talking
- 4 about from day one, I guess, will be one of the witnesses to
- 5 address that. But the cost savings are huge and they are
- 6 real. Now, that is confirmed not only by our exhibits, but
- 7 it is confirmed in one of the things we got night before last
- 8 or two nights ago, in son of PX 3. PX 3(b) is my
- 9 recollection. In fact, there are two of them. Do we have
- 10 them both here? These are from their PX 3.
- It is when they shift from speculative to
- 12 inevitable, what they say is, Look at what Staples have done
- 13 so far. This is what Staples has done so far, when they went
- 14 from 1994, to 1995, to 1996. These are both from their PX
- 15 3(b). And as I say, this tension -- on the one hand they say
- 16 this is all speculation. On the other hand they say, it is
- 17 inevitable. When they are proving the inevitability, they
- 18 submit these that show the increases in Staples' discounts
- 19 from year to year as they have grown in size.
- 20 If you take 1994, the discounts are at this level
- 21 from 3M. At'95 they jump up. At'96 they jump up again. And
- 22 what we are saying is that their own exhibits and a little
- 23 common sense, they show you this stair-step all of the time.
- 24 And what will happen is when you change from a company that
- 25 is going from 2 billion to 3 billion to 4 billion, and make

- 1 it into a 10-billion-dollar company, you will get a quantum
- 2 leap in the jump, Your Honor. And their own charts suggest
- 3 that.
- 4 In short, there is nothing new about the
- 5 efficiencies story. It is just more of the same as what you
- 6 would expect. The thing they have used is they refer to the
- 7 investment banker and the Goldman Sachs and the prospective
- 8 study. Your Honor, that is a false comparison. It is
- 9 comparing two fundamentally different exercises. The first
- 10 is so-called investment banker or prospectus analysis. That
- 11 is done to make sure there are sufficient efficiencies from
- 12 what is called a financial-fairness-opinion standpoint so
- 13 that the shareholders' interest won't be harmed by the
- 14 transaction; to show that it is an accretive, rather than
- 15 dilutive.
- Before the Board is going to agree to the
- 17 transaction, they will want to make sure those are covered;
- 18 so you immediately set about saying, Are there enough
- 19 efficiencies here that it makes sense to proceed? And that
- 20 is the nature of that exercise.
- 21 The second one is a far different one, and it
- 22 really begins after the first one. And that is once you have
- 23 made the decision that it makes sense for the transaction to
- 24 proceed, you then assemble a team of inside people and
- 25 outside people, and you say, Let's push those things as high

- as we can get them, not for litigation purposes, but so we
- 2 can generate costs that are real low and drive those prices
- 3 down and pass them on to our consumers and increase the
- 4 volume. They don't do it for the courtroom, they do it for
- 5 the marketplace.
- 6 This is a list of -- this is the list of who some
- 7 of the people were on this task force, Your Honor. There
- 8 were a lot of people from the outside on the far right-hand
- 9 column, very highly respected people from the consulting
- 10 business. Some broad, some narrow, Bain, BCG, a lot of other
- 11 people, all participated in this exercise and they don't do
- 12 this for litigation. They did it to get real efficiencies to
- 13 drive their costs and prices down. So those efficiencies are
- 14 real, Your Honor.
- 15 As their own charts show, we have been able to
- 16 accomplish them every year. They will continue. I remember
- 17 the first day we were in here, Mr. Orlans used the old
- 18 Groucho Marx line, Who are you going to believe, me or your
- 19 eyes? On this, Your Honor, when it comes to the efficiencies
- 20 front, there is a long history. It all tells the same
- 21 story. There are eight boxes over there that the FTC put
- 22 together, and they all tell the same story. The only thing
- 23 that is different about this transaction is it makes a
- 24 quantum leap up in every box, and that is a good thing. Not
- 25 a bad thing.

Now, Your Honor, one other thing. They, when it

- 2 comes to -- let me go up to one other thing before I do
- 3 that. Let me put these two up. There is another thing we
- 4 have a history on, Your Honor, and that is what has happened
- 5 in the past in these companies that made acquisitions. That
- 6 was something else in the investigative stage the Government
- 7 asked for, and we gave them the data.
- 8 As it turns out back in 1990 there were a couple of
- 9 acquisitions. One was in Dallas, Texas, where Office Depot
- 10 acquired a company called Office Club, so we took a look at
- 11 what happened on prices. And after the acquisition, prices
- 12 didn't go up, price went down. Dallas is a big city and
- 13 there were efficiencies generated. And what happened to
- 14 prices after the acquisition is they went down, not up. So
- 15 we took a look and said, Do we have a Staples' acquisition
- 16 that shows the same thing? And sure enough, out in Los
- 17 Angeles was the same story, a company called HQ Office
- 18 Supplies that Staples acquired. And when they did, again the
- 19 market went from a three-person market to a two-person
- 20 market. When they did that, the prices didn't go up, the
- 21 prices went down. You can believe your eyes. We have a
- 22 track record of what we do when we make acquisitions.
- 23 Let me turn to their inevitability argument. This
- 24 goes like this, these companies are growing fast. They don't
- 25 need to merge to get to be 10 billion dollars. If we keep

- 1 them apart, they will get in there in five or six years on
- 2 their own, then we will have two 10-billion-dollar
- 3 companies. The answer, of course, is the combined company
- 4 will get there now and it won't stand still after that. It
- 5 will grow and in five or six years. It will be at least a
- 6 20-billion-dollar company, and likely more.
- 7 The good thing about the merger is that it enables
- 8 them to get there immediately, and they get on a new
- 9 lower-cost track by the new larger volume. And the other
- 10 companies don't catch up, they fall further behind.
- 11 What happens is, if they were to combine using
- 12 today's revenues, it would be a 12-billion-dollar company,
- 13 that would reflect since year-end. They have grown already.
- 14 Standing apart, sure, over time they will both hit 10 billion
- 15 dollars, but together they go up higher and they will be at
- 16 20 billion dollars or more. And the new cost structure they
- 17 will be on is not something that the other two companies
- 18 catch up to. They never catch up.
- 19 By the way, one of the things the merger guidelines
- 20 expressly provides -- these are the brand-new ones they just
- 21 issued -- is that timing can be a merger specifically
- 22 efficiency that the Court should recognize.
- 23 Let me turn to another factor, Your Honor, that
- 24 assures competitiveness. It's ease of entry. They make the
- 25 remarkable argument here that no one can enter an industry

- 1 that everyone who is in the industry has entered in the last
- 2 10 years. Retailing is the classic area of ease of entry.
- 3 Entry into retailing in all of the textbooks, they all
- 4 highlight that as the classic area; retailing, of ease of
- 5 entry. And there are eight companies in the United States
- 6 that have achieved 3 billion dollars in sales or more in less
- 7 than 10 years. Six of the eight sell office products.
- 8 I talked earlier about Mr. Ledecky's company and he
- 9 will be a witness who has gone over 3 billion dollars since
- 10 1994. Not only that, Your Honor, but there is a powerful,
- 11 powerful new entry on the horizon. And I would like, at this
- 12 point, to hand up a very brief typed portion of my opening
- 13 statement that contains confidential information from Third
- 14 Parties that they have asked be kept under seal. I would
- 15 hand that up to the Court if I could.
- 16 THE COURT: All right.
- 17 (Under seal Document handed to the Court).
- 18 MR. KEMPF: Your Honor, I won't respond to all of
- 19 the distortions of our documents. We will do that in the
- 20 course of the trial and our post-trial papers. I do want to
- 21 mention, too, Mr. Cary referred to a study that was done last
- 22 summer by Betsy Pete, who works -- who is working on some
- 23 long-range strategic planning. And her study shows the
- 24 margins have been increasing over time. And then he said --
- 25 I don't want to quote him -- he said this is something that

- 1 the top people were, quote, worrying about.
- Well, when you look back at Ms. Pete's deposition,
- 3 that is not her testimony at all. What she said was, and its
- 4 at page 149 of her transcript, far from being resisted, her
- 5 recommendations with respect to what they should do were very
- 6 positively received by Staples' top management. The "very
- 7 positively received" was a quote from her deposition.
- 8 And they keep referring to -- this morning, to
- 9 these charts where we talk about the other office superstores
- 10 as our competition. And they have used a few of them. I
- 11 will tell you there are tons of those documents in the
- 12 record. Those don't even begin to suggest, let alone prove
- 13 that the companies think they are immune from competition and
- 14 only compete amongst themselves.
- 15 In the American league race this year, I would
- 16 think the Orioles would think the Yankees are their
- 17 competition, but there are a lot of other teams they have to
- 18 beat before they get to the World Series. The story goes on
- 19 all over. Macy's v. Gimbel's; Coke v. Pepsi; McDonald's v.
- 20 Burger King. Those, and a hundred more, illustrate that when
- 21 you are talking about the competition you focus on the people
- 22 who are generally most like you, and the ones that you think
- 23 you go the strongest head-to-head against.
- 24 Let me turn next, Your, Honor, to the subject of the
- 25 equities. Section 13(b) is a two-part test, not a one-part

- 1 test. And the question before the Court goes beyond the
- 2 question of the Commission's likelihood of success.
- 3 Under 13(b) the issue is whether, one, weighing the
- 4 likelihood of success; and two, weighing the equities, a
- 5 preliminary injunction would be in the public interest. The
- 6 Government didn't talk at all about the equities, but there
- 7 are powerful equities favoring the confirmation of this
- 8 transaction.
- 9 First and foremost among those, Your Honor, is the
- 10 3 to 5 billion that the Defendants have pledged to pass onto
- 11 consumers in the form of lower prices as a result of this
- 12 merger. A preliminary injunction will kill the transaction.
- 13 And if the Defendants are right on that score and the FTC is
- 14 wrong, the preliminary injunction will have visited an
- 15 unfortunate but very real three-to-five-billion-dollar
- 16 penalty on the American consumer.
- 17 Let's contrast the concrete cost savings and
- 18 dynamic efficiencies that will benefit consumers with what
- 19 the FTC theorizes may happen here. Let me walk through a
- 20 series of charts here.
- 21 This is something we talked about before, Your
- 22 Honor. Total sales of these companies at year-end last year
- 23 was 10 billion dollars. The 10 billion dollars includes a
- 24 lot of things that the Government does not have at issue
- 25 here. They say, for example, eliminate furniture, eliminate

- 1 computers and business machines. And eliminate the stuff
- 2 that is not sold at retail. We have a mail-order operation
- 3 and they say mail-order is not part of it; let's cut that
- 4 out. When you do all that to measure it on the 10K, you see
- 5 what we are talking about is 2.27 billion dollars. That is
- 6 when you start with the two companies and use their
- 7 percentages and their 10Ks and the breakdowns in the various
- 8 categories, and pull it into a combined company. This
- 9 actually overstates it because it is all office supplies, not
- 10 what they just call consumable office supplies. It is a
- 11 little harder to get your arms around that. And we don't
- 12 break that out, so we have all office supplies. But still,
- 13 that is 2.27 billion dollars.
- 14 And then let me go back to something that I had
- 15 said earlier on the small scale when I was talking about
- 16 Mr. Lapinski. And let me do it now on the large scale.
- 17 The notion they would go in not only gouge
- 18 Mr. Lapinski, but gouge all of the people that they sell more
- 19 than 60 percent of their business to, in order -- excuse me,
- 20 they would gouge them on office supplies when it is the same
- 21 people that are buying 60 percent of the store's offerings in
- 22 furniture, computers, business machines and the like; it
- 23 makes no sense. They are not going to place their business
- 24 at risk through the whole store to take some perceived
- 25 marginal benefit on office supplies, Your Honor.

- Now, against the efficiencies, the FTC posits; and
- 2 this is from their -- this is what Mr. Cary referred to in
- 3 his opening, he said, they have an economist. We hired a top
- 4 economist and we had him work the calculations through his
- 5 black box, and it confirms our story. That economist is
- 6 Dr. Ashenfelter, and we took his deposition. Actually, the
- 7 number we have here is different from the one he had in his
- B deposition. Because you talk about the efficiencies growing,
- 9 you should see the growth in their price effects numbers.
- 10 Professor Hausman's old number was less than 1
- 11 percent. The first time one of their economists said, I made
- 12 some corrections, and I ran it, I got 1.7 percent. And they
- 13 said, Gee, that is no good; and they kept doing it and doing
- 14 it. And when we took Dr. Ashenfelter's deposition it was
- 15 live 8.0-something. And then over the transom the other
- 16 night, and I think this is son of PX 3, or maybe it is an
- 17 accompanying one, that we have the new number. It is
- 18 higher. It went -- my recollection is 72 million to 89
- 19 million. But if you take and ask him about it, this is
- 20 something that he said, day one -- and let me back up to the
- 21 left side of the chart. When you pick up on the 2.27
- 22 billion, the point I made earlier is they say there is 46
- 23 percent overlap. If you go to the markets where the stores
- 24 compete now, it is not 2.27. I just do simple math on that
- 25 and it is a little over one billion dollars if you go to the

- 1 markets they compete in. The other 54 percent is sold in
- 2 markets where the two stores don't have any competitive
- 3 stores.
- 4 So, then Dr. Ashenfelter says, On my black box, I
- 5 come up with a theoretical price increase of 89 million
- 6 dollars, 8.6 percent they would do in the overlap markets on
- 7 day one, after the merger.
- 8 Now, the notion that these companies would place
- 9 their business at risk by raising prices 8 percent not only
- 10 belies common sense, it is totally out of line with all of
- 11 the numbers Mr. Cary showed you this morning. And I don't
- 12 have the PX list with me, but I remember one showed, you
- 13 know, on PSI items down so much, non-PSI so much, total
- 14 impact was 2 percent. There was another one less than 2
- 15 percent. But there is nothing like the black box man that
- 16 they used came up with here.
- 17 And then the next question we asked them is, Well,
- 18 what happens long-term? Is this sustainable? Can they
- 19 really get away with this, or will there be entry in other
- 20 things that will occur that will drive the price right back
- 21 down again? His answer, I'm not sure; I don't know. So
- 22 there is a real question whether it is sustainable.
- 23 Finally, Your Honor, to run the three together, is
- 24 if you take a look at it, you have this questionable whether
- 25 sustainable price increase of maybe 89 million dollars using

- 1 a whopping number they have here; looking at cost savings on
- 2 the base case analysis of five billion dollars, at least a
- 3 billion to be passed onto consumers. The balance somewhere
- 4 in the middle to customers. And they say, Oh, they are way
- 5 off on these. We could be spectacularly off and it swamps
- 6 this number, it absolutely swamps it. They can nitpick
- 7 around the edges all they want. We will show them these cost
- 8 savings and efficiencies are real. But even if their
- 9 nitpicking was solid, it would not change the story. They
- 10 just overwhelm the analysis that their black box man did.
- 11 And this doesn't give full credit to the
- 12 efficiencies we talked about, the dynamic efficiencies that
- 13 will result to other people in the industry as our suppliers
- 14 become more efficient and Kmart and OfficeMax and others
- 15 demand those lower prices too. We will not be the only ones
- 16 charging lower prices, others will as well.
- 17 There are other equities and I will skip those and
- 18 discuss them during the course of the trial on the public
- 19 equity side, but I want to mention briefly there are
- 20 important private equities that are at stake as well. The
- 21 largest, of course, involves the plight of the shareholders
- 22 of Office Depot. Not just Matt Scanlan's \$600, but all of
- 23 the shareholders. And I've got a couple of charts that show
- 24 this.
- 25 Before this merger transaction was entered into,

- 1 for the year preceding it, Office Depot was perceived by the
- 2 financial markets as a company that was experiencing serious
- 3 difficulty. The result of that is that from September of
- 4 1995 to August of 1996, when this transaction was announced,
- 5 their stock fell from 32 plus a share to 16 dollars a share.
- 6 That is a loss in market capitalization of more than 2.6
- 7 billion dollars. The stock market looked at Office Depot and
- 8 said, that is a company in trouble; and their stock took a
- 9 big hit as it went down. And, the reality -- and after the
- 10 merger, the stock has tracked the Staples stock. The two
- 11 have moved together because it is an exchange of Staples!
- 12 stock for Depot stock, so the market will trade the two
- 13 together.
- 14 But on two occasions -- and let me just show you
- 15 one of them, Your Honor. On two occasions, one when the FTC
- 16 voted to bring suit and the other when the consent decree was
- 17 rejected, in a single day the market tipped the company with
- 18 a billion-dollar loss in value.
- 19 On the day that the suit was filed to the day that
- 20 the announcement of the suit, the 7th was a Friday, and the
- 21 3rd was -- excuse me. The 10th of March was a Monday, and
- 22 the stock fell from 22 plus to 17. A loss in market
- 23 capitalization of 970 million dollars. Same story. And it
- 24 goes over a billion on the day they decided to file suit,
- 25 which I think was April 4th.

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In any event, that is DX 761 and it is a companion

- 2 exhibit to this, Your Honor. So, a preliminary injunction
- 3 here, Your Honor, would convert that into a permanent loss.
- 4 Now, the Office Depot management team are skilled
- 5 and proud, and will they fight like crazy in the marketplace
- 6 to reestablish themselves? You bet they would, Your Honor.
- 7 But the shareholder' loss upon financial preliminary
- 8 injunction would be both immediate and immense, and we have
- 9 direct measures from two actual market occurrences.
- Now, instructive in the equities area, Your Honor,
- 11 is the D.C. Circuit's opinion in the Weyerhaeuser case.
- 12 Unusual case. There, Judge Pratt, Judge John Pratt denied
- 13 the FTC's motion for a preliminary injunction in a 13(b) case
- 14 because of powerful equitable considerations. And he did so,
- 15 notwithstanding his conclusion that the FTC had prevailed on
- 16 the other half of the test. They had convinced him that they
- 17 were likely to succeed on the merits. And his balancing, I
- 18 think it is the only case I know that goes that way. The
- 19 other two say the two factors go this way or the two factors
- 20 go that way. This was an unusual case where he says, The two
- 21 factors go in opposite directions, and when I balance them, I
- 22 find that the equities dominate; and therefore I am denying
- 23 the FTC's Motion for Preliminary Injunction and letting the
- 24 case proceed.
- 25 Judge Ginsburg, then-Judge Ginsburg wrote the

- 1 opinion for the D.C. Circuit. And she said, no, that it is
- 2 the right thing to do. And the reason it is the right thing
- 3 to do is that the determination of likelihood of success at
- 4 the preliminary injunction stage must be made under time
- 5 pressure. And we have heard them complain about seven
- 6 weeks. It be under time pressure and on incomplete
- 7 evidence. Therefore, the risk of an erroneous assessment is
- 8 higher than it is after a full-evidentiary hearing. And so,
- 9 the D.C. Circuit affirmed the denial of a preliminary
- 10 injunction there, even though it was solely on the equitable
- 11 considerations.
- 12 Now, one thing that is very worth noting, Your
- 13 Honor, with respect to the wisdom of that decision is the
- 14 subsequent history of the Weyerhaeuser case itself. And in
- 15 that case, unlike this one where it basically came out on a
- 16 3-to-2 vote, the commissioners voted 5/0 to challenge the
- 17 transaction. Thanks to Judge Pratt's ruling, we had a chance
- 18 to get a full trial on the merits. When we did, the
- 19 Commission, again on a 5/0 vote, said, We got it wrong the
- 20 first time. This merger doesn't violate Section 7 after
- 21 all. And they voted 5/0 to dismiss the Complaint. They were
- 22 wrong, and Judge Pratt was wrong. And at the end of the day,
- 23 when they got to a full trial on the merits, Weyerhaeuser
- 24 prevailed on that case, thus indicating the wisdom of a good
- 25 healthy consideration of the equitable considerations.

- 1 One other reason why a PI would not be appropriate
- 2 here, Your Honor, this is not a scrambling of the eggs
- 3 situation. An office store at Fourth and Main in San
- 4 Francisco cannot be scrambled with one at Seventh and Central
- 5 in Pittsburg. It is not like a factory where the two are
- 6 going to be integrated or something like that. These office
- 7 superstores are freestanding locations.
- 8 The Government's only answer to that is they say
- 9 some of them will be closed. What that ignores is that there
- 10 will be massive new openings. And for every one that is
- 11 closed, there will be five or more that are opened. So here,
- 12 Your Honor, is the classic case where if they want to take
- 13 the case through an administrative hearing, there is more
- 14 than adequate relief at the end of that hearing in an ability
- 15 to order an effective divestiture.
- 16 In fact, with all of the store openings that will
- 17 occur, the divested company would likely be stronger, not
- 18 weaker than Office Depot is today.
- 19 Your Honor, it wasn't the FTC that brought a dose
- 20 of new competition for the sale of office supplies and
- 21 brought office supplies across this country tumbling down, it
- 22 was the business executives sitting in this courtroom.
- 23 Staples and Office Depot have been two of the best friends
- 24 that the small businessman in the home office has ever had.
- 25 The combined company will be able to and will do an even

- 1 better job of serving that constituency. It is not a
- 2 question here of promises. These people and these companies
- 3 have an unblemished track record of 10 years of constantly
- 4 striving to get those efficiencies.
- 5 Remember when Mr. Cary handed up the stuff that
- 6 talked in terms of basis points. Let me give you a little
- 7 meat on that bone. A basis point is 1/100th of 1 percent.
- 8 These people are looking for ways to save money that is as
- 9 small as 1/100th of one percent. That is a basis point.
- 10 They strive to do that. They do it every day. It is the
- 11 productivity loop. They know it is the formula for their
- 12 past success. They know it is the formula for their future
- 13 success.
- 14 And they know that they can persuade any trier of
- 15 fact to that reality, but that is not our burden here, Your
- 16 Honor. Indeed, preliminary injunction states the burden is
- 17 not on us at all, it is on the FTC. And they have the burden
- 18 of showing that both their likely success and the equities on
- 19 injunction would be in the public's interest. They can't
- 20 meet that burden, Your Honor. The PSI should be denied and
- 21 the merger should be permitted to be consummated and the
- 22 company to get about the business of serving consumers well
- 23 into the future in the same way as they have in the past.
- 24 If they want to proceed with their administrative
- 25 Complaint, they can still do that. It is not the end of the

- 1 road. The Defendants are not, in short, Your Honor, asking
- 2 for any final approval of this transaction. They are just
- 3 being asked to be sent over to get their full trial on the
- 4 merits if the Government wants to do that route.
- 5 There are not many cases like this that go to trial
- 6 anymore, Your Honor. Usually they crater. It is a very
- 7 expensive proposition. I am sure that Your Honor from its
- 8 observation can tell that. The risks of disruption are too
- 9 great. The costs of it are too high. The taking of
- 10 productive resources and diverting them to litigation are all
- 11 of the kinds of things that most companies -- they cave when
- 12 they get sued. But these companies are fighters. They know
- 13 what this transaction is about. They know what they were
- 14 formed a decade ago to do. They know what they will do if
- 15 this goes forward. That is not higher prices, it is lower
- 16 prices, Your Honor. They have they have served consumers
- 17 well. They have delivered in the real world what antitrust
- 18 policy says you are supposed to deliver, theoretically. They
- 19 have done it and they have done it on all three touchstones
- 20 of competition. Lower prices, better quality, more service.
- 21 And by combining, they only seek to continue that, Your
- 22 Honor, through a merger that they know because they have been
- 23 there is the best way other to do it. Thank you.
- 24 THE COURT: All right. Thank you, Mr. Kempf. The
- 25 Court will take its afternoon recess. We will be back, and I

- think we will be ready to begin with the first witness on
- 2 behalf of the Plaintiff. We will take a 15-minute recess
- 3 until 3:15, please.
- 4 THE DEPUTY CLERK: All rise.
- 5 (Brief recess)
- 6 MR. KEMPF: Your Honor, a quick thing. We have
- 7 noted on both sides that a lot of young people have done a
- 8 lot of good work in this case, and some of them are going to
- 9 get their moment in the spotlight, Your Honor, because they
- 10 have earned it. And I want to introduce you to the fellow
- 11 who will be doing the cross-examination of the Government's
- 12 first witness. You have not met him before. Jim Basile, the
- 13 second fellow right there, Your Honor.
- 14 THE COURT: Thank you. If we are ready to go.
- MR. DOYLE: Your Honor, my name is Robert Doyle. I
- 16 represent the Federal Trade Commission, and we call Walter
- 17 Edwards on behalf of the Federal Trade Commission.
- 18 WALTER EDWARDS, GOVERNMENT'S WITNESS, SWORN
- 19 BY MR. DOYLE: Your Honor, I would like to introduce
- 20 counsel representing Mr. Edwards. It's Deborah Miela,
- 21 in-house counsel for Kmart Corporation, and Jeffrey Petrash,
- 22 of the Washington office of Dickenson Wright, a Detroit law
- 23 firm.
- 24 THE COURT: All right, Mr. Petrash.

25

1 DIRECT EXAMINATION

- 2 BY MR. DOYLE:
- 3 Q. Mr. Edwards, would you state your name for the record,
- 4 sir.
- 5 A. Yes. Walter Edwards.
- 6 Q. By whom are you employed, sir?
- 7 A. Kmart Corporation.
- 8 Q. How long have you been employed by Kmart?
- 9 A. 25 years.
- 10 Q. Can you tell us a little bit about Kmart? How many
- 11 stores does Kmart have?
- 12 A. Approximately 2150 stores located throughout the United
- 13 States, Puerto Rico, Virgin Islands.
- 14 Q. Is there many areas in the United States where Kmart
- 15 does not have a store?
- 16 A. I don't believe there are.
- 17 Q. Can you briefly describe for the Court, sir, the various
- 18 positions you have held at Kmart?
- 19 A. Yes. I began my career in the management training
- 20 program, progressed through assistant manager, store
- 21 manager. I went into district or regional manager, as they
- 22 classify them today; and then area marketing and merchandise
- 23 coordinator; and then the buying position that I currently
- 24 hold.
- 25 Q. How many years have you been employed by Kmart?

- 1 A. 25.
- Q. And your present position is what, sir?
- 3 A. I am one of the buyers for stationery.
- 4 Q. How long have you been a buyer for stationery?
- 5 A. Approximately two and a half years.
- 6 Q. You said that you are one of the buyers. Is there
- 7 another buyer of stationery products?
- 8 A. Yes, there is.
- 9 Q. Who is that, sir?
- 10 A. That is Jim Cary.
- 11 Q. Now, what responsibilities do you have, sir, as a buyer
- 12 of stationery products?
- 13 A. I buy the section that we consider the home and office
- 14 products.
- 15 Q. And how many home and office products do you have direct
- 16 responsibility for, sir?
- 17 A. Approximately 450 to 500 SKUs.
- 18 Q. Can you give the Court a rough idea as to what kind of
- 19 products you have responsibility for?
- 20 A. Okay. I have responsibilities for the filing, filing
- 21 supplies; the fire chests; what we call coin; the planning
- 22 and organization section; the home office supplies, which
- 23 would be the small items like the paper clips, Post-its,
- 24 staples, et cetera; envelopes; social stationery; tape and
- 25 mailing.

- 1 Q. Sir, you mentioned Jim Cary that has responsibilities
- 2 for other stationery products. What products does he have
- 3 responsibility for?
- 4 A. He has what we classify as our school supplies.
- 5 Q. Did he have any responsibility for home and office
- 6 products?
- 7 A. Not what we classify as home and office, no.
- 8 Q. Now, sir, would you tell us, does he have responsibility
- 9 for back-to-school items?
- 10 A. Yes, that is his primary responsibility.
- 11 Q. Now, what kind of products would fall within the
- 12 back-to-school category he has responsibility for?
- 13 A. He would have art, crayons, message boards, writing
- 14 utensils, pads, and notebooks.
- 15 Q. Are you familiar, sir, with the term "consumable office
- 16 supplies"?
- 17 A. I believe I am, yes.
- 18 Q. What does that term mean to you?
- 19 A. That is basically an item that the customer comes back
- 20 on repeated buys.
- 21 Q. Now, with respect to the items that you have
- 22 responsibility for, the 450 to 500 items that you mentioned,
- 23 what percent of those items would be consumable office
- 24 supplies?
- 25 A. I would say, approximately, 50 percent.

- 1 Q. Does Mr. Cary, the other buyer, have any responsibility
- 2 for any consumable office supplies?
- 3 A. Not what we classify as office supplies, no.
- 4 Q. Now, sir, in your position as a buyer of office
- 5 supplies, do you also have responsibility for the pricing of
- 6 Kmart's consumable office supplies?
- 7 A. Yes, I do.
- 8 Q. Before we get into the specifics of your pricing
- 9 responsibilities, let's talk for a moment, sir, a little bit
- 10 about the competition that you face. Do you track other
- 11 retailers of office supplies?
- 12 A. Yes, we do.
- 13 Q. What other retailers do you track, sir?
- 14 A. Our primary competitors that we focus on are Wal-Mart
- 15 and Target.
- 16 Q. Now, based on your experiences at the company for 25-odd
- 17 years, do you have -- do you consider any other retailers
- 18 your primary competitors of office supplies?
- 19 A. Yes. There are regional chains such as the Ventures,
- 20 Meyers, Bradleys of the world. We consider them
- 21 competition.
- 22 Q. Now, are they comparable to Kmarts on a regional basis?
- 23 A. I am sorry.
- 24 Q. The Hills, Venture, and other regional retailers that
- 25 you --

- 1 A. They are mass retailers, discounters. They target the
- 2 same customers we do.
- 3 Q. Now, are you familiar, sir, with the office supply
- 4 superstores?
- 5 A. Yes, I am.
- 6 Q. Do you consider the office supply superstores your
- 7 primary competitors for the sale of office supplies?
- B A. We do not consider them as primary competitors, no.
- 9 Q. But you do sell some of the same items that the
- 10 superstores sell?
- 11 A. Yes, we do.
- 12 Q. To that extent, you have some overlapping product?
- 13 A. Yes, we do.
- 14 Q. Now, can you tell us, sir, what are some of the
- 15 differences between your primary competitors, Wal-Mart and
- 16 Target, and the office supply superstores, with respect to
- 17 office supplies?
- 18 A. Well, the difference would be in the mass market. The
- 19 discounters, they do not offer the breadth of assortment that
- 20 the office superstores do; where Kmart, we more or less gear
- 21 our assessment as a convenience stop, not a destination.
- 22 Q. And what do you mean when you say you are a convenience
- 23 stop?
- 24 A. That the customer is in our store shopping for their
- 25 general needs. And, you know, happens through -- we feed off

- the traffic drawn by that customer and we hope to have the
- 2 best or the most likely purchased items included in our
- 3 assortment in home and office.
- 4 Q. Sir, you mentioned a destination stop. What do you mean
- 5 by the term "destination stop"?
- 6 A. That would be where, when the customer comes into the
- 7 store, they are coming through that location for a
- 8 predetermined purchase. And in our case we target the busy
- 9 budget-conscious mom for her general purchases overall.
- 10 Q. Do you consider Kmart a destination stop for office
- 11 supplies?
- 12 A. No, we do not.
- 13 Q. Do Kmart's office supply products draw traffic to Kmart
- 14 stores?
- 15 A. No. I believe as I have stated there, we live off of
- 16 the traffic drawn in by the balance of the store.
- 17 Q. Does Kmart advertise itself as an office supplies
- 18 destination stop?
- 19 A. We do not.
- 20 Q. Does Kmart actively advertise and promote itself as a
- 21 full-line supplier of office supplies?
- 22 A. No, we do not.
- 23 Q. Do you consider the office supply superstores, sir,
- 24 destination stops for office supplies?
- 25 A. Yes.

- 1 MR. BASILE: Objection, leading, Your Honor.
- 2 THE COURT: Leading question. I sustained it.
- 3 BY MR. DOYLE:
- 4 Q. Are office supply superstores --
- 5 MR. BASILE: Leading.
- 6 THE COURT: You can answer whether or not in his
- 7 opinion, are they?
- 8 BY MR. DOYLE:
- 9 Q. Sir, in your opinion are office supply superstores
- 10 destination stores?
- 11 A. In my opinion, they are.
- 12 Q. And can you tell us why, sir?
- 13 A. I believe they target a customer's total home and office
- 14 needs with their vast assortment.
- 15 Q. And when you say they target a particular customer, what
- 16 do you mean by that?
- 17 A. The small office, home office, and even larger office
- 18 customers. Anybody needing supplies and/or furnishings for
- 19 the office.
- 20 Q. Sir, in your opinion, do office supply superstores
- 21 advertise and promote themselves as destination stops?
- 22 A. I believe they do, yes.
- 23 Q. Let's talk for a minute, sir, about some of the price
- 24 checking activities of the company. Does Wal-Mart generally
- 25 price-check its competitors?

- 1 A. Does Wal-Mart generally price check? I believe they do.
- 2 THE COURT: Are you talking about Wal-Mart or
- 3 Kmart?
- 4 BY MR. DOYLE:
- 5 Q. I am sorry. Does Kmart regularly check your
- 6 competitors?
- 7 A. Yes, we do.
- 8 Q. Do you check your competitors with respect to office
- 9 supplies?
- 10 A. Yes, we do.
- 11 Q. What companies do you price check?
- 12 A. Again, our primary targets. Our primary competitors, we
- 13 feel, are Wal-Marts and Targets.
- 14 Q. Do you individually price check any of your competitors?
- 15 A. Yes, I do.
- 16 Q. Who do you check? Who do you price-check?
- 17 A. Wal-Mart and Target are my primary targets. Again,
- 18 however, I don't exclude anyone else. If I am in the market
- 19 where there is other retailers, I will go into those stores
- 20 also.
- 21 Q. How often is Wal-Mart and Target price-checked by Kmart?
- 22 A. By myself or by -- by Kmart? By the pricing
- 23 department?
- 24 Q. Let's break it down by both. How about by the pricing
- 25 department?

- 1 A. By the pricing department, you have an annual line
- 2 review which there will be a more comprehensive check done
- 3 every year. And then any time a buyer requests checks on
- 4 individual categories, lines, et cetera, they can be done.
- 5 Myself, I am in competition at least a handful of
- 6 times a month, and sometimes on a weekly basis.
- 7 Q. Now, are the office supply superstores price-checked at
- 8 all, sir?
- 9 A. I am sorry.
- 10 Q. Are they price-checked at all?
- 11 A. Yes, they are.
- 12 Q. And how often would they be price-checked?
- 13 A. If I am in a market where there is an office superstore
- 14 near where I am visiting at, I will go into it.
- 15 Q. How often is that?
- 16 A. It is, right now, very occasional. I would say maybe
- 17 every other month.
- 18 Q. Does the pricing department of Kmart price-check the
- 19 office supply superstores for office supply products?
- 20 A. Not as a primary target. We do have checks that come
- 21 back, but they are few and far between. They are focused
- 22 mainly on Wal-Mart and Target.
- 23 Q. Mr. Edwards, let me ask you to provide the Court with a
- 24 general description, if you can, of the pricing process at
- 25 Kmart with respect to office supplies.

- A. Okay. Are you talking with our pricing department, or
- 2 my process?
- 3 Q. I am talking about the zone pricing system in place at
- 4 Kmart. Could you describe that for the Court?
- 5 A. Okay. Requests are sent out nationally to do pricing
- 6 surveys. They are brought back into the building and they
- 7 are classified into three zones. They are classified into a
- 8 Wal-Mart market, a Wal-Mart market with Target influence, and
- 9 a non-competitive market.
- 10 Q. Now, when you say that you have a Wal-Mart price zone,
- 11 can you elaborate a little bit on why that kind of a price
- 12 zone exists occasionally?
- 13 A. The reason it exists is because they are our primary
- 14 competition. Our primary focus is aimed at Wal-Mart.
- 15 Q. Now, with respect to the second zone that you mentioned,
- 16 Wal-Mart zone with a Target influence, can you elaborate
- 17 somewhat on that?
- 18 A. That would be where both competitors are in the same
- 19 market. And again, our pricing guidelines are based
- 20 predominately off of the Wal-Mart pricing, but consideration
- 21 is given to the Target pricing.
- 22 Q. And the non-competition zone that you mentioned, can you
- 23 describe that?
- 24 A. That is what we would call our higher tier of pricing.
- 25 Without the Wal-Mart and Target principals in the area, we

- 1 are able to take a slightly higher markup in that area.
- 2 Q. Now, sir, within the various price zones, are there
- 3 uniform office supply prices?
- 4 A. Yes. That is a national pricing scale for us.
- 5 Q. Within the Wal-Mart price zone, are the Wal-Mart office
- 6 supply prices uniform, regardless of the number of
- 7 superstores within those zones?
- 8 A. Yes. We target Wal-Mart's price.
- 9 Q. So let me see if I understand this. Let's say you have
- 10 a Kmart?
- 11 MR. BASILE: Objection, leading.
- 12 THE COURT: He can ask him to explain his answer.
- 13 Go ahead.
- 14 BY MR. DOYLE:
- 15 Q. Assume on the west coast you have a Wal-Mart zone where
- 16 Kmart is doing business and there are three superstores in
- 17 that zone. Let's say on the east coast you have a Wal-Mart
- 18 zone with a Kmart doing business and one superstore. Would
- 19 the office supply prices be the same in both of those
- 20 superstore zones?
- 21 A. Yes. They should be.
- 22 Q. Is there ever any deviation from this zone pricing?
- 23 A. No. The the only deviation is if items are designated
- 24 as image items.
- 25 Q. What is an image item?

- 1 A. An image item is a highly-recognizable item within the
- 2 department that the company will give the stores flexibility
- 3 of pricing to local competition. They can adjust downward,
- 4 but not above our list book pricing.
- 5 Q. Mr. Edwards, how many products that you have
- 6 responsibility for, office supply products, are image items?
- 7 A. Currently we have none.
- 8 Q. How often is an office supply product an image item,
- 9 based on your experience?
- 10 A. We have not had any of them fall into the image category
- 11 now for approximately two years.
- 12 Q. So Mr. Edwards, is it fair to say that you set prices
- 13 for office supplies based on the presence or absence of
- 14 Wal-Mart and Target?
- MR. BASILE: Objection, leading.
- 16 THE COURT: Why don't you rephrase the question.
- 17 BY MR. DOYLE:
- 18 Q. Sir, do you set prices under the zone system just on the
- 19 basis of Wal-Mart and Target?
- 20 MR. BASILE: Object, that is leading.
- 21 THE COURT: This is a non-jury trial. He can ask
- 22 him how he sets his prices. That is what he is doing, based
- 23 on the factors. Go ahead.
- 24 THE WITNESS: Yes. It is primarily focused off of
- 25 a Wal-Mart competition.

- 1 BY MR. DOYLE:
- 2 Q. And therefore, sir, am I accurate when I say, then, the
- 3 office supply superstores, the number of office supply
- 4 superstores in a zone does not affect Kmart's pricing?
- 5 A. It does not, no.
- 6 Q. Mr. Edwards, let me talk for a moment about shelf space
- 7 expansion and store layout. Do you have any flexibility,
- 8 sir, with respect to ordering the expansion of office
- 9 supplies sold by Kmart?
- 10 A. For me to be able to expand the selection, I would have
- 11 to -- I would have to prove my point financially with my
- 12 people that the product I was displacing would in fact belong
- 13 in that space, versus, you know, what was there at the time.
- 14 Q. Now, when you say "product displacing," what do you mean
- 15 by that?
- 16 A. The product from another department or another area of
- 17 our department that I would suggest to replace with home and
- 18 office products. I would have to not only show comparable
- 19 growth, but naturally appreciable growth over and above
- 20 growth, as well as productivity.
- 21 Q. So, are you suggesting that the amount of shelf space
- 22 within a Kmart retail store is fixed?
- 23 A. It is fixed, yes. We have limitations as to how much
- 24 space we can allocate to the different departments, because
- 25 of the range, the variety we offer the customer.

- 1 Q. Now, sir, have you considered making a recommendation to
- 2 your superiors to expand the shelf space for office supplies?
- 3 A. I have not, no.
- 4 Q. Is it something that you will likely recommend in the
- 5 future?
- 6 A. Not right now, no.
- 7 Q. If you did make that recommendation, what factors would
- 8 you look at?
- 9 A. I would have to look at the overall growth of the area,
- 10 the marketing information, which way the market was headed.
- 11 There would be an array of different considerations, and
- 12 again I would have to be able to financially prove that that
- 13 merchandise should occupy that space.
- 14 Q. If you did recommend it, sir, do you think your
- 15 superiors would be inclined to accept your recommendation?
- 16 MR. BASILE: Objection, leading.
- 17 THE COURT: I think that is speculation unless you
- 18 can lay a better foundation on what your superiors will do.
- 19 BY MR. DOYLE:
- 20 Q. Based on your experience with the company, if you made a
- 21 recommendation with respect to changing the layout of a store
- 22 and expanding a particular product group, do you think your
- 23 superiors would be inclined to accept that?
- 24 MR. BASILE: Same objection, Your Honor,
- 25 speculation.

- 1 BY MR. DOYLE:
- 2 Q. I will try again. Sir, is it difficult to change shelf
- 3 space and store layout at Kmart?
- 4 A. Yes, extremely difficult.
- 5 Q. Why is that, sir?
- 6 A. Again, the area of the store -- the store area has been
- 7 sectioned-off based off of financials, potential, what the
- 8 company feels is potential market growth in the mass trade,
- 9 and what blends into the mix and the target customer they are
- 10 going after. And again, our -- we have space limitations.
- 11 Our maximum department length is 120 foot, and then we
- 12 digress from there.
- 13 Q. Sir, could you make a recommendation to expand the shelf
- 14 space on a local level?
- 15 A. No, not to expand the shelf space. We could not.
- 16 Q. Could you make a recommendation to expand shelf space
- 17 for office supplies? Again I am referring to on a larger
- 18 regional area?
- 19 A. No, not to expand shelf space, no.
- 20 Q. Could it only be done on a national scale?
- 21 A. Yes.
- 22 Q. And again, why is that?
- 23 A. Again, we have targeted an assortment we feel that is
- 24 best for the company nationally, and we work from there as
- 25 far as space goes. That space is allocated. The only thing,

- 1 that there is an exception made for additional items, but not
- 2 additional space. The store has to fit that within the
- 3 allocated space.
- 4 Q. Now, sir, if after the merger Staples and Office Depot
- 5 raised prices on office supplies by 5 to 10 percent, would
- 6 Kmart expand its products offerings of office supplies?
- 7 MR. BASILE: Objection, speculation.
- 8 THE COURT: Let me just look at this.
- 9 MR. DOYLE: I am sorry, Your Honor?
- 10 THE COURT: You are asking his opinion that after
- 11 the merger, if it occurred, and there was a raise in office
- 12 supplies of 5 to 10 percent, would Kmart expand its product
- 13 offerings of office supplies?
- I will sustain the objection. I don't know how he
- 15 can answer that to know how Kmart, whether they are in a
- 16 position to or not.
- 17 BY MR. DOYLE:
- 18 Q. Sir, let me rephrase the question. After the merger, if
- 19 Staples and Office Depot raise the prices of office supplies
- 20 by 5 to 10 percent, would you make a recommendation to your
- 21 superiors to expand the product offering of consumable office
- 22 supplies?
- 23 A. No, I would not.
- 24 Q. Why not, sir?
- 25 A. What we are up against, more so in the case of going

- 1 against an office-supply store, is in the -- more of a
- 2 competitive battle on assortment. We cannot compete with a
- 3 vast assortment they have versus our limited area. And the
- 4 pricing I do not feel would affect our sales to a point that
- 5 would be able to recommend expansion.
- 6 BY MR. DOYLE:
- 7 Q. Now, if prices rose after the acquisition, would you
- 8 expect to see -- assume the acquisition takes place and
- 9 prices rise. Would you expect to see an increase in the
- 10 sales of your department?
- 11 A. From price increasing?
- 12 Q. If after the acquisition Staples and Depot raise the
- 13 price by 5 and 10 percent, would you see an increase in the
- 14 total volume of sales of your department?
- 15 MR. BASILE: Objection. Calls for speculation.
- 16 THE COURT: I'm not sure of the basis you are
- 17 asking this question. If after the acquisition Staples and
- 18 Depot raise the price by 5 and 10 percent, would you expect
- 19 see an increase in the total volume of sales of your
- 20 department?
- 21 Are you offering this as an expert, I guess, in
- 22 the area of office supplies being sold by the discount
- 23 chain? You are asking his opinions based on some
- 24 hypotheticals here.
- 25 MR. DOYLE: I am asking about his experience based

- on 25 years in the business, and having direct responsibility
- 2 for buying office supplies and pricing them. If prices rose
- 3 as a result of the acquisition, would he expect to see the
- 4 volume in his department increase?
- 5 THE COURT: I will allow it -- go ahead, over
- 6 objection.
- 7 BY MR. DOYLE:
- 8 Q. Could you answer that, Mr. Edwards?
- 9 A. I would not expect to see sales increase from that.
- 10 Again, I go back to -- I don't believe the assortment
- 11 comparison that -- that that amount of pricing increase would
- 12 necessarily take that office customer and shift them over to
- 13 a discounter.
- 14 Q. Now, sir, when you deal with vendors do you try to get
- 15 the best deal possible for Kmart --
- 16 A. Yes, we do.
- 17 Q. -- and if you know that Staples or Depot is getting a
- 18 good deal, would you try to match that deal with respect to
- 19 the vendors you are dealing with?
- 20 A. I certainly would.
- 21 Q. Is there any way for you to verify whether you are
- 22 getting the same deal with respect to vendors that Staples
- 23 and Depot is getting?
- 24 A. No, there is not.
- 25 Q. Have you ever asked a vendor to give you cost

- 1 information for Staples and Depot?
- 2 A. Not so much cost information as equality in the
- 3 pricing. I have, yes.
- 4 Q. Is there any way for you to verify whether the
- 5 information you are getting from the vendor is accurate?
- 6 A. No, there is not.
- 7 Q. Do you have access to Staples' and Depot's cost data to
- 8 determine whether you are being treated equally from the
- 9 vendors you are dealing with?
- 10 A. I do not.
- MR. DOYLE: Thank you, Mr. Edwards. No further
- 12 questions.
- 13 THE COURT: Thank you, Mr. Doyle.
- 14 MR. BASILE: James Basile.
- 15 THE WITNESS: Hello, Mr. Basile.
- 16 CROSS-EXAMINATION
- 17 BY MR. BASILE:
- 18 Q. The fact is, Mr. Edwards, you consider your stationery
- 19 department in Kmart to compete with the office supply market?
- 20 A. Yes, I do.
- 21 Q. And success in that market is based partially on product
- 22 mix; is that right?
- 23 A. Yes, that is correct.
- 24 Q. And success in that market is also based partially on
- 25 convenience; isn't that correct?

- 1 A. That is correct.
- 2 Q. Now, if a home office shopper wanted to do one-stop
- 3 shopping for note pads and clothes, Kmart would be a more
- 4 convenient place to shop than a superstore; correct?
- 5 A. Yes, it would be.
- 6 Q. And if a home office shopper wanted to buy envelopes and
- 7 aspirin, Kmart would be more convenient than a superstore as
- 8 a one-stop shopping place; right?
- 9 MR. DOYLE: Objection, calls for speculation.
- 10 THE COURT: All right. I will allow him to testify
- 11 as a result of his experience. He has testified earlier what
- 12 he thought would happen if the merger took place. Go ahead.
- 13 THE WITNESS: I believe it would be.
- 14 BY MR. BASILE:
- 15 Q. If a home office consumer wanted to buy paper pads or
- 16 paper clips and automotive supplies, Kmart would be a more
- 17 convenient one-stop shop than an office superstore; wouldn't
- 18 it?
- 19 A. I believe it would be.
- 20 Q. So you agree, don't you, that for home office consumers
- 21 that want to pick up a variety of products, including office
- 22 supplies, Kmart would be a good place to one-stop shop?
- 23 A. I would say yes, but it would depend on their office
- 24 needs.
- 25 BY MR. BASILE: Counsel, deposition page 26, line 14:

- 1 Mr. Edwards, when you were deposed in this matter,
- 2 did I ask you this question and did you give this answer:
- 3 "Q: Now, if a home office consumer, a consumer
- 4 that has an an office at home wanted to pick up a variety of
- 5 products, including office supplies, would Kmart be a good
- 6 place to one-stop shop?
- 7 "A: Yes."
- 8 Did I ask that question and did you give that
- 9 answer?
- 10 A. Yes, you did; and yes, I did.
- 11 Q. Now, as a matter of fact, Kmart would be disappointed if
- 12 home office shoppers thought they could not come to Kmart and
- 13 get basic office supplies, as well as other things; correct?
- 14 A. That is correct.
- 15 Q. Now, you talked about Kmart as a destination for persons
- 16 shopping for office supplies. I want to ask you a few
- 17 questions about that.
- 18 Kmart sells business supplies to businesses,
- 19 doesn't it?
- 20 A. I imagine it does, yes.
- 21 Q. It does, doesn't it?
- 22 A. Yes. We don't limit who we sell to.
- 23 Q. And Kmart sells office supplies to people with home
- 24 offices, doesn't it?
- 25 A. Yes.

- 1 Q. And you have not done any demographic research to
- 2 determine how many persons come to Kmart for home office
- 3 supplies, have you?
- 4 A. No, I have not.
- 5 Q. And you have no demographic data to support your claim
- 6 that people don't come to Kmart as a destination for their
- 7 home office supplies, do you?
- 8 A. No, I do not.
- 9 Q. And you don't know how many people a year come to Kmart
- 10 for home office supplies, do you?
- 11 A. No, I do not.
- 12 Q. And you have never even looked for such a figure, have
- 13 you?
- 14 A. I don't know that there is such a figure available.
- 15 Q. You have never looked for such a figure, have you?
- 16 A. I don't believe I have.
- 17 Q. And you would not even know where to look for such a
- 18 figure, would you?
- 19 A. No, I would not.
- 20 Q. And you don't know how many people with small businesses
- 21 of under 20 employees come to Kmart as a destination for
- 22 office supplies each year, do you?
- 23 A. No, I do not.
- 24 Q. Now, we talked about these 450 to 500 SKUs of office
- 25 supplies. Now, that 450 to 500 SKUs referred to in your

- 1 testimony, that doesn't include computer disks, does it?
- 2 A. No, it does not.
- 3 Q. And Kmart sells computer disks, doesn't it?
- 4 A. Yes, they do.
- 5 Q. And that 450 to 500 SKUs that you referred to, that
- 6 doesn't include batteries, does it?
- 7 A. No, it does not.
- 8 Q. And Kmart sells batteries, don't they?
- 9 A. Yes.
- 10 Q. And in fact, Kmart has a whole department that sells
- 11 batteries, don't they?
- 12 A. Yes.
- 13 Q. And nothing sold in that department is included in your
- 14 450 to 500 SKUs, is there?
- 15 A. No, there isn't.
- 16 Q. The computer disks we talked about that Kmart sells,
- 17 those are sold in the home electronics department; right?
- 18 A. That is correct.
- 19 Q. And the computer software sold by Kmart, that is in the
- 20 home electronics department; correct?
- 21 A. That is correct.
- 22 Q. But computer software is not included in the 450 to 500
- 23 SKUs you talked about; is that correct?
- 24 A. No, that is not included.
- 25 Q. And you didn't include in your 450 to 500 SKUs any

- 1 products sold in the home electronics department at Kmart,
- 2 did you?
- 3 A. No. They are all SKUs under my responsibility.
- 4 Q. So your definition of "consumable office supply" is
- 5 limited just to the things you sell in your part of the
- 6 stationery department; correct?
- 7 A. Yes, that would be correct.
- 8 Q. And the listing of 450 to 500 SKUs in your declaration
- 9 which are only things that were in your planigram or things
- 10 that would be included in your seasonal purchases or
- 11 subdepartment; correct?
- 12 A. That is correct.
- 13 Q. You think that offices like to have computer disks on
- 14 hand, don't you?
- 15 A. Yes, I do.
- 16 Q. And in fact, there are a variety of things that are
- office supplies that are not carried in your department;
- 18 right?
- 19 A. Yes.
- 20 Q. And as a result, there are a variety of things that are
- 21 office supplies that are not counted in your 450 to 500 SKUs
- 22 mentioned today; correct?
- 23 A. Yes. That would be correct.
- 24 Q. If we want to know anything about those other office
- 25 supplies we would have to talk to somebody else at Kmart;

- 1 correct?
- 2 A. That would be correct.
- 3 Q. Now, Kmart believes it provides value for the home
- 4 office consumer to buy office products at Kmart; right?
- 5 A. Yes, we do.
- 6 Q. And Kmart believes it provides value to the businesses
- 7 that buy business supplies at Kmart; isn't that correct?
- 8 A. Yes, we would. Yes, we do.
- 9 Q. In fact, you believe yourself that the prices Kmart
- 10 charges for office supplies are competitive; correct?
- 11 A. Yes, I do.
- 12 Q. And your policy is to remain price competitive with
- 13 Wal-Mart; right?
- 14 A. This is correct.
- 15 Q. And you try to prevent any significant dispairty with
- 16 prices with Wal-Mart; correct?
- 17 A. As much as possible, yes, we do.
- 18 Q. That is one of your responsibilities; correct?
- 19 A. That is correct.
- 20 Q. You price-check Wal-Mart on a pretty frequent basis; is
- 21 that correct?
- 22 A. Yes, I do.
- 23 Q. Would it be fair to say you price-check Wal-Mart
- 24 vigorously?
- 25 A. I would say yes.

- 1 Q. And you don't know whether Wal-Mart price-checks all of
- 2 the office superstores, do you?
- 3 A. No, I do not.
- 4 Q. And you would be surprised to know that Wal-Mart checks
- 5 office supply items at Staples and Office Depot and OfficeMax
- 6 on a weekly basis; right?
- 7 A. On a weekly basis, yes.
- 8 Q. You would be surprised to learn that?
- 9 A. Yes.
- 10 Q. And you are not aware that Wal-Mart price-checks the
- 11 superstores in order to make sure that Wal-Mart's prices
- 12 remain competitive with them; right?
- 13 A. No, I am not aware.
- 14 Q. But nonetheless, you try to prevent any significant
- 15 disparity with your prices with Wal-Mart; is that correct?
- 16 A. That is correct.
- 17 Q. Now, Wal-Mart is a primary competitor of Kmart's;
- 18 correct?
- 19 A. Yes, they are the primary competitor.
- 20 Q. You don't know how many office SKUs of office supplies
- 21 they carry; is that correct?
- 22 A. No, I don't know.
- 23 Q. You don't think they carry 2,000 SKUs, do you?
- 24 A. No.
- 25 Q. Now, haven't you recently prepared a report in which you

- 1 indicated that Wal-Mart sells \$151,000 a year per store in
- 2 office supplies?
- 3 A. Yes. That was in a -- that was an approximate figure
- 4 based off of corporate financials reported via the Internet,
- 5 and a percentage application developed by -- I believe it was
- 6 Discount News.
- 7 Q. But the report that you prepared said that Wal-Mart
- 8 sells \$151,000 a year per store in office supplies; is that
- 9 correct?
- 10 A. That is correct.
- 11 Q. And would you be surprised to learn that Wal-Mart
- 12 actually sells \$800,000 a year in office supplies; is that
- 13 correct?
- 14 A. That is correct.
- 15 Q. Now, you said that you probably would not increase the
- 16 number of SKUs if prices increased by five to ten percent at
- 17 the superstores. I want to ask you some questions about
- 18 that.
- 19 Before making business decisions regarding ·
- 20 stationery sales at Kmart, you like to review the facts,
- 21 don't you?
- 22 A. Yes, we do.
- 23 Q. And when you are sitting here today saying that you
- 24 would probably increase the number -- would not increase the
- 25 number of SKUs in the face of a price hike, you are doing so

- 1 without looking at how many people come to Kmart a year for
- 2 home office supplies right now; correct?
- 3 A. That is correct.
- 4 Q. And making that statement here today, you are doing so
- 5 without knowing how many people come to Kmart as a
- 6 destination for home office supplies; correct?
- 7 A. That would be correct.
- 8 Q. In making that statement here today, you are doing so
- 9 without any demographic research to indicate whether office
- 10 supplies -- if office supply superstores raise their prices
- 11 more, whether more people would buy office supplies at Kmart;
- 12 is that correct?
- 13 A. Yes.
- 14 Q. Now, when you say that you would not increase the number
- 15 of SKUs at Kmart, you are referring to 450 to 500 SKUs at
- 16 Kmart; is that correct?
- 17 A. That is correct.
- 18 Q. If Staples and Office Depot raised their prices 5 and 10
- 19 percent after the merger, you can't say what the people in
- 20 the home electronics department would do, could you?
- 21 A. No, I can't.
- 22 Q. And you have no personal knowledge what anybody else
- 23 controlling all of the other office supplies throughout Kmart
- 24 would do in that situation; is that correct?
- 25 A. That is correct.

- 1 Q. And you have no knowledge what Wal-Mart would do in that
- 2 situation, do you?
- 3 A. That is correct.
- 4 Q. You have no knowledge what Sam's Club would do?
- 5 A. Correct.
- 6 Q. Or PriceCostco?
- 7 A. Correct.
- 8 Q. Or BJ's?
- 9 A. Correct.
- 10 Q. Or any other competitor; right?
- 11 A. That is correct.
- 12 Q. In fact, you don't have any knowledge what anyone would
- 13 do, except your subdepartment of the stationery department at
- 14 Kmart; correct?
- 15 A. Yes.
- 16 Q. Now, Kmart does have the ability to increase the number
- 17 of SKUs of office supplies it carries; is that correct?
- 18 A. Yes, they do.
- 19 Q. And in fact, you do increase the number of SKUs that you
- 20 carry at Kmart when a competitive opportunity presents
- 21 itself, don't you?
- 22 A. The number of SKUs?
- 23 Q. Yes.
- 24 A. What I stated before, if there is a local area where
- 25 going back to school they require X merchandise, yes, we will

- 1 allow the store to buy it.
- 2 Q. Page 103, line 16, Counsel, when you were deposed in
- 3 this case, Mr. Edwards, did I ask this question and did you
- 4 give this answer:
- 5 "Q: And you do increase the number of SKUs in the
- 6 stationery department at various times of the year; correct?
- 7 "A: Yes.
- 8 "Q: Whether you think a competitive opportunity
- 9 presents itself, you increase the number; is that correct?
- 10 "A: Yes. That could be, yes.
- "Q: The answer is yes?"
- 12 "A: Yes."
- 13 Did I ask those questions and did you give those
- 14 answers when you were deposed?
- 15 A. Yes.
- 16 Q. There is nothing in your declaration that you gave to
- 17 the FTC, that says that you think Staples and Office Depot
- 18 would raise prices after the merger; is that correct?
- 19 A. Yes, that's correct.
- 20 Q. And as a matter of fact, you don't have any basis as you
- 21 are sitting here today to offer an opinion as to whether
- 22 Staples and Office Depot would raise prices after the merger;
- 23 correct?
- 24 A. That is correct.
- 25 Q. Now, when you buy office supplies from vendors that also

- 1 sell to Staples, you insist that they sell you those office
- 2 supplies for the same prices they sell them to Staples;
- 3 correct?
- 4 A. Yes.
- 5 Q. And you insist that those vendors sell them for the same
- 6 price that they sell them to Office Depot; correct?
- 7 A. Yes.
- 8 Q. And you will continue to pursue that policy on behalf of
- 9 Kmart in the future, won't you?
- 10 A. I will.
- 11 Q. And if Staples and Office Depot merge, you will continue
- 12 to insist on equal treatment and pricing from your vendors,
- 13 won't you?
- 14 A. Yes, I would.
- 15 Q. If after the merger Staples and Office Depot were able
- 16 to get lower prices from vendors, you would insist on those
- 17 same lower prices for Kmart; correct?
- 18 A. That is correct.
- 19 Q. And Kmart could then pass those lower prices from
- 20 vendors onto its consumers if they chose; couldn't they?
- 21 A. That would be a possibility, yes.
- 22 Q. They could, couldn't they?
- 23 A. Yes.
- 24 MR. BASILE: Thank you.
- 25 THE COURT: Mr. Doyle, would you like to redirect?

- MR. DOYLE: I just have a couple of things.
- 2 REDIRECT EXAMINATION
- 3 BY MR. DOYLE:
- 4 Q. Mr. Edwards, what is your understanding of the concept
- 5 of one-stop shopping?
- 6 A. One-stop shopping would be where consumers can get
- 7 everything that they felt they needed during their shopping
- 8 trip at one convenient location.
- 9 Q. Is Kmart a one-stop shopping location for office
- 10 supplies?
- 11 A. No, they are not.
- 12 Q. Now, counsel raised the issue of Wal-Mart on cross. You
- 13 have reviewed the Wal-Mart counter declaration in this
- 14 matter, haven't you, sir?
- 15 A. Yes, I have.
- 16 Q. And it is DX 2021. Let me ask you a few questions about
- 17 that.
- 18 MR. DOYLE: Your Honor, may I approach the
- 19 witness?
- 20 THE COURT: Yes, sir.
- 21 BY MR. DOYLE:
- 22 Q. Mr. Edwards, this is the declaration filed by Defendants
- 23 in this matter from Wal-Mart. It is labeled DX 2021. Let me
- 24 ask you a couple of questions about it since counsel brought
- 25 Wal-Mart up on cross.

- 1 He asked you if you would be surprised to know that
- Wal-Mart price-checks office supplies on a weekly basis. Do
- 3 you recall that, Mr. Edwards?
- 4 A. Yes, I do.
- 5 Q. And you said that you would be surprised about that?
- 6 A. Yes, I did.
- 7 Q. Let me ask you a couple of other questions that he
- 8 didn't ask you. Let me ask you if you would be surprised by
- 9 the first sentence in paragraph 11 of DX 2021, wherein the
- 10 declarant says the following: Through our price checking, we
- 11 have noticed that the office supply superstores have
- 12 different prices in different areas of the country, period,
- 13 end quote. Does that surprise you, Mr. Edwards?
- 14 A. No, it doesn't.
- 15 Q. You know that as an employee of Kmart, don't you?
- 16 A. Yes.
- 17 Q. Let me see if you are surprised by some other statements
- 18 in DX 2021, and I will direct your attention to the second
- 19 sentence in paragraph 11, sir, wherein the declarant says the
- 20 following:
- 21 Quote, these price differences appear to be related
- 22 to the number of other office supply superstores in the same
- 23 area, and not the existence of Wal-Mart or other retailers,
- 24 period, end quote. That doesn't surprise you, does it, sir?
- 25 MR. BASILE: Objection, Your Honor, this is leading

- 1 and outside of the scope of direct.
- 2 THE COURT: Where are you going with this?
- 3 MR. DOYLE: Your Honor --
- 4 THE COURT: Are you having him review somebody
- 5 else's statement?
- 6 MR. DOYLE: I think the Defendant raises the issue
- 7 whether this witness is aware of certain aspects in the
- 8 declaration, and I think to be complete we should test the
- 9 witness' knowledge of other issues in the declaration.
- 10 THE COURT: I will sustain the objection. I think
- 11 he is commenting on somebody else's declaration. I don't
- 12 think that is substantive evidence. I think it is a
- 13 declaration from Wal-Mart, if that is what you wish to do at
- 14 the appropriate time. I will sustain the objection.
- 15 MR. DOYLE: No further questions.
- 16 THE COURT: You may step down. Do you have another
- 17 witness ready?
- 18 MR. KEMPF: While the next witness is coming up,
- 19 another one of my young partners, Mr. Eugene Assaf will
- 20 handle this next witness. Eugene Assaf, he should be on our
- 21 list. He ran the thing for Mr. Basile and now he is moving
- 22 over and taking over Mr. Basile's chair. Mr. Eugene Assaf.
- 23 THE COURT: It is not on the list that I have. It
- 24 may be on another list. I don't have the complete list.
- 25 MR. ASSAF: It's Assaf, A-s-s-a-f.

- THE COURT: Good afternoon, sir. Phillip Broyles
- 2 for the Plaintiff Federal Trade Commission. We call Mr. Mike
- 3 Atkinson of BJ's.
- 4 THE COURT: Thank you.
- 5 MIKE ATKINSON, GOVERNMENT'S WITNESS, SWORN
- 6 MR. BROYLES: Your Honor, may I take a moment to
- 7 introduce Mr. Atkinson's counsel, Mr. Roy Wolf, of Sidley and
- 8 Austin, and Mr. Arthur Clark from BJ's.
- 9 THE COURT: Thank you, sir.
- 10 DIRECT EXAMINATION
- 11 BY MR. BROYLES:
- 12 Q. Good afternoon, Mr. Atkinson. And welcome to
- 13 Washington. Are you here voluntarily?
- 14 A. Yes.
- 15 Q. I take it, though, that there are places you would
- 16 rather be than right here?
- 17 A. Absolutely.
- 18 Q. Are you employed, Mr. Atkinson?
- 19 A. Yes, I am.
- 20 Q. By whom are you employed?
- 21 A. BJ's Wholesale Club.
- 22 Q. And in what capacity are you employed at BJ's?
- 23 A. I am a vice-president, division merchandise manager.
- 24 Q. How long have you held that position?
- 25 A. About six years.

- 1 Q. And what are your responsibilities in that position?
- 2 A. I oversee the merchandise acquisition for several
- 3 categories. Domestics, office supplies, all kinds of
- 4 different areas.
- 5 Q. Can you describe for us, for the Court, what BJ's
- 6 business actually is?
- 7 A. We are a membership warehouse club, offering a
- 8 self-service environment for consumers and small businesses
- 9 to be able to purchase their needs.
- 10 Q. And can you describe, for example, how BJ's would differ
- 11 from a retailer like Kmart in terms of the retail format?
- 12 A. Again, we are a membership-based business, so somebody
- 13 has to pay to be a member. They have to pay \$30 a year to be
- 14 a member. And for that they are going to get a limited
- 15 selection of merchandise. But what they do get, our goal is
- 16 to be able to offer a value better than what they can find in
- 17 the rest of the market.
- 18 Q. Is that why you offer the limited selection?
- 19 A. Right.
- 20 Q. How are you able to offer that value to your customers?
- 21 A. We work on low margins. We have a very low cost
- 22 structure, so we don't have a lot of labor. We don't -- we
- 23 have efficiencies to the way we ship and display products.
- 24 All of those help to keep our costs down and we can lower our
- 25 retails.

- 1 Q. Is it important to that value to sell products very
- 2 quickly?
- 3 A. Absolutely.
- 4 Q. Why is that?
- 5 A. If we don't turn over the product, then we will not be
- 6 able to justify our low margins in products.
- 7 Q. How many club stores does BJ's have in the United
- 8 States?
- 9 A. We have 80.
- 10 Q. Is the format for BJ's standard in the country?
- 11 A. Somewhat standard. We have nine smaller locations, but
- 12 it's a similar format. We have nine locations that are less
- 13 square footage.
- 14 THE COURT: How many stores do you have total?
- 15 THE WITNESS: 80.
- 16 THE COURT: Thank you.
- 17 BY MR. BROYLES:
- 18 Q. Can you tell the Court what a "draw" area is?
- 19 A. It is pretty much what market we draw from, and it may
- 20 be within a particular geographical area. It may be tied in
- 21 with road patterns. It may be tied in with just natural
- 22 access to a building.
- 23 Q. Can you tell the Court how a draw area for BJ's would
- 24 compare with a retailer like Kmart?
- 25 A. I can't speak specifically for Kmart. A lot of it

- 1 certainly varies for BJ's, depending if it is a suburban
- 2 location or urban. A suburban location tends to draw further
- 3 than an urban location.
- 4 Q. Does BJ's sell office supplies?
- 5 A. Yes, we do.
- 6 Q. How many SKUs of office supplies does BJ's carry?
- 7 A. It varies over the course of a year, but it averages
- 8 about 240.
- 9 Q. What kind of items are included within your office
- 10 supply selection?
- 11 A. Primarily consumable supplies. The items that are the
- 12 fastest movers in the industry; again, are copy paper, perf
- 13 pads, fax paper, pencils, pens, things along those lines.
- 14 Q. Can you define "consumable" for the Court?
- 15 A. We consider consumable things that people will use up,
- 16 whether it is being like in food, obviously something that is
- 17 consumed or something eaten; something consumable in office
- 18 supplies is something that gets used up.
- 19 Q. Are you familiar with office supplies superstores?
- 20 A. Yes.
- 21 Q. Are you familiar with the number of SKUs of office
- 22 supplies they carry?
- 23 A. No, I am not.
- 24 Q. Do you have any information as to how the number of
- 25 office supplies you carry compares with the number that are

- 1 carried in the superstore?
- 2 A. No, I am not clear on that.
- 3 Q. How much floor space does BJ's devote to office
- 4 supplies?
- 5 A. About 1300, 1400 square feet.
- 6 Q. First of all, how much floor space is there in a typical
- 7 BJ's store?
- 8 A. The larger boxes, the 71 larger boxes are 110,000 square
- 9 feet on an average, and the smaller ones are 61,000 square
- 10 feet.
- 11 Q. Have you ever been in an office supplies store?
- 12 A. Yes.
- 13 Q. Do you know how much floor space they devote to office
- 14 supplies?
- 15 A. I have not counted it.
- 16 Q. Is it more than than 1400 square feet you offer?
- 17 A. Yes.
- 18 Q. Is it significantly more?
- 19 A. Yes.
- 20 Q. Do you compete with office supply superstores in the
- 21 sale of office supplies?
- 22 A. Yes, we do.
- 23 Q. Do you price check office supply superstores?
- 24 A. Yes, we do.
- 25 Q. How long has BJ's price-checked office supply

- 1 superstores?
- 2 A. Our whole price-check procedure has been in place for
- 3 probably three years, maybe a little bit longer.
- 4 Q. How frequently do you check, price-check office supplies
- 5 superstores for office supplies?
- 6 A. The majority of the items are price-checked monthly. We
- 7 do some key items. Basically copy paper we do weekly.
- 8 Q. Are there any other items that you price-check weekly?
- 9 A. Within the company? Or within --
- 10 Q. For superstores, office supply superstores?
- 11 A. No. Really -- well, computer paper.
- 12 Q. How do prices at office supply superstores compare to
- 13 the prices at BJ's for office supplies?
- 14 A. Generally higher.
- 15 Q. And in your experience, have office supply superstores
- 16 been successful?
- 17 A. Yes.
- 18 Q. Have they in your experience -- have they been
- 19 successful in markets in which where BJs is also present?
- 20 A. Yes.
- 21 Q. Why would anyone go to an office supply superstore such
- 22 as Staples, if they can get the products at BJ's for lower
- 23 prices?
- 24 A. Because of our limited mix that we have. We are not
- 25 going to offer everything to everybody, so somebody who wants

- 1 a broader selection, somebody that wants delivery. We don't
- 2 offer any delivery of the product. Somebody that wants to be
- 3 able to do the one-stop shopping will tend to gravitate
- 4 toward the superstore.
- 5 Q. Now, going back again to the price-checking that you do
- 6 of the superstores, do you price-check Staples in markets
- 7 where it is the only superstore?
- 8 A. Yes.
- 9 Q. Do you price-check Staples and markets where it is
- 10 competing with Office Depot?
- 11 A. Yes.
- 12 Q. Do you price-check Staples where it is competing with
- 13 Office Depot and OfficeMax?
- 14 A. I'm not sure off the top of my head if we have markets
- 15 with all three.
- 16 Q. In your experience, Mr. Atkinson, how do office supply
- 17 superstore prices compare in markets where both Office Depot
- 18 and Staples compete, in comparison with markets which Staples
- 19 is there by itself?
- 20 A. We only have less than 10 percent of our clubs actually
- 21 have a Staples in it, or actually have an Office Depot with
- 22 them. So it is not a large base, but those that do have it
- 23 generally we found that our price or the prices are lower
- 24 where there is both a Staples and an Office Depot.
- 25 Q. In your experience, Mr. Atkinson do BJ's prices for

- 1 office supplies affect office superstore prices?
- 2 A. I would say generally not.
- 3 Q. In your experience, Mr. Atkinson, have you seen markets
- 4 in which the office supply superstores have raised prices at
- 5 the same time that BJ's was lowering prices on office
- 6 supplies?
- 7 A. Yes, I have.
- 8 Q. Has BJ's ever tried to expand the number of office
- 9 supplies it carries?
- 10 A. We periodically will test expansion of categories. We
- 11 have done that a couple of times with office supplies. A lot
- 12 of times on a very limited basis. We have tried a couple of
- 13 times in the past with a little bit more broad based.
- 14 Q. Were those efforts successful?
- 15 A. No, they were not.
- 16 Q. Why not?
- 17 A. Because we look at sales productivity, that we are
- 18 expecting a certain amount of space per pallet. Our building
- 19 is not fixed to be just office supplies. We can shift in and
- 20 out of categories as businesses warrant, and if we don't see
- 21 the sales productivity, we will give that space to something
- 22 else. And those items were not productive.
- 23 MR. BROYLES: Nothing further, Your Honor.
- 24 THE COURT: Thank you. All right. For the
- 25 Defendant, cross by Mr. Assaf.

1 CROSS-EXAMINATION

- 2 BY MR. ASSAF:
- 3 Q. Mr. Atkinson, you sell office supplies at BJ's; correct?
- 4 A. Correct.
- 5 Q. You also sell office products?
- 6 A. I don't know what you mean by office products versus
- 7 office supplies.
- 8 Q. Do you have a separate department for office products in
- 9 BJ's?
- 10 A. My understanding is the same.
- 11 Q. Same. Where do you sell batteries?
- 12 A. In the battery department.
- 13 Q. Where do you sell printer cartridges?
- 14 A. In the office electronics department.
- 15 Q. So you have an office electronics department at BJ's?
- 16 A. Right.
- 17 Q. And in that department is included printers?
- 18 A. Yes.
- 19 Q. Printer cartridges?
- 20 A. Correct.
- 21 Q. Toner?
- 22 A. Correct.
- 23 Q. Are printer cartridges and toner consumable under your
- 24 definition?
- 25 A. Right.

- 1 Q. Now, Mr. Broyles in his direct examination talked about
- 2 some of your competition in office supplies, and I would like
- 3 to follow up on that. Do you see Sam's as a competitor in
- 4 the sale of office supplies?
- 5 A. Yes.
- 6 Q. Do you view PriceCostco as a competitor in the sale of
- 7 office supplies?
- 8 A. Yes.
- 9 Q. What about in the sale of office products?
- 10 A. I don't know your definition of office products.
- 11 Q. What about on the sale of office electronics?
- 12 A. Yes.
- 13 Q. And do you view the office superstores as competitors in
- 14 the sale of office supplies?
- 15 A. Yes.
- 16 Q. And in fact, you believe that BJ's compete with Staples
- 17 and Office Depot and OfficeMax; correct?
- 18 A. Correct.
- 19 Q. And in the sale of office supplies, does BJ's also
- 20 compete with Wal-Mart?
- 21 A. On a more limited basis. They certainly carry office
- 22 supplies, but we are not generally in the same kind of pack
- 23 size.
- 24 Q. Do you compete with Wal-Mart?
- 25 A. Yes.

- 1 Q. And do you price-check Wal-Mart?
- A. Selectively.
- 3 Q. Do you price-check the office superstores for office
- 4 supplies?
- 5 A. Yes.
- 6 Q. Now, regarding Wal-Mart -- withdraw.
- 7 Have you ever heard the phrase, "every day low
- 8 price guaranteed"?
- 9 A. Yes.
- 10 Q. What does that mean to you?
- 11 A. It means somebody is going to honor -- doesn't mean they
- 12 necessarily have the lowest price. It means that they will
- 13 assure that someone who checks it, they will give the lowest
- . 14 price to.
- 15 Q. What is your understanding based on all of your
- 16 experience in the industry, regarding Wal-Mart's pricing
- 17 philosophy?
- 18 A. They generally have a low price. They don't necessarily
- 19 have the lowest price.
- 20 Q. Have you ever heard the term in your industry based on
- 21 all of your experience, Wal-Mart is a "silent killer"?
- 22 A. Yes.
- 23 Q. And would you explain for the Court what Wal-Mart as a
- 24 "silent killer" means?
- 25 A. Someone who doesn't have to use an exceptional amount of

- 1 prices in somebody's face, by means of advertising item of
- 2 price to be able to garner a lot of business. They don't
- 3 have to shout it out to get a lot of business.
- 4 Q. And is it fair to say, based upon your experience in the
- 5 industry, that when Wal-Mart attacks a market with aggression
- 6 it gains market share?
- 7 A. I have not studied Wal-Mart. It would be hard for me to
- 8 disagree with it, but also I have not studied it to that end.
- 9 Q. Sir, based on your experience and all of your years of
- 10 retailing, isn't it fair to say when Wal-Mart attacks a
- 11 category, Wal-Mart gains market share based upon your
- 12 experience with BJ's?
- 13 A. I don't know what category you are referring to.
- 14 MR. BROYLES: Objection. Asked and answered.
- 15 THE COURT: All right.
- 16 THE WITNESS: It is possible they can gain market
- 17 share.
- 18 BY MR. ASSAF:
- 19 Q. Has Wal-Mart gained the sale of market share against
- 20 BJ's in toys?
- 21 A. I am not familiar with toys.
- 22 Q. Do you have any understanding what Wal-Mart has gained
- 23 in market share for toys against BJ's?
- 24 A. No, I don't.
- 25 MR. BROYLES: Objection.

- THE COURT: All right. He doesn't, so --
- 2 BY MR. ASSAF:
- 3 Q. Now, there is a time, February or March of 1997 when you
- 4 signed a declaration for the FTC; correct?
- 5 A. Right.
- 6 Q. And at that time you didn't believe that Wal-Mart was a
- 7 significant player in the sale of office supplies; correct?
- 8 A. Correct,
- 9 Q. And in February of 1997 you didn't believe that Wal-Mart
- 10 was a competitive threat to the office superstores in the
- 11 sale of office supplies; did you?
- 12 A. Correct.
- 13 Q. Since the time that you signed your declaration for the
- 14 FTC until today, have you changed your view whether Wal-Mart
- 15 is in fact a significant player in the sale of office
- 16 supplies?
- 17 A. I believe they have the potential to be a greater impact
- 18 on the sale of office supplies based on the statement.
- 19 Q. Now, before getting to that statement, sir, when you
- 20 signed the declaration for the FTC, what was your
- 21 understanding of how many SKUs Wal-Mart carried in terms of
- 22 office supplies?
- 23 A. I never counted it. I honestly have never judged it. I
- 24 know it's those two aisles of office supplies in stationery
- 25 supplies.

- 1 Q. Is it fair to say when you signed the declaration of the
- 2 FTC you believed that Wal-Mart didn't carry a broad
- 3 assortment of office supplies?
- 4 A. I know that they carried office supplies, but they
- 5 carried them in pack sizes smaller than a warehouse club
- 6 would typically carry.
- 7 Q. When you signed your statement for the FTC, isn't it
- 8 true that you believed Wal-Mart did not carry a broad
- 9 selection of office supplies?
- 10 A. Of specifically office-related supplies, correct.
- 11 Q. And then you read the declaration of vice-president of
- 12 Wal-Mart; correct?
- 13 A. Correct.
- 14 Q. In that declaration you learned that Wal-Mart will carry
- 15 over 2500 SKUs of office supplies; correct?
- 16 A. Correct.
- 17 Q. Now, you believe that Wal-Mart, in fact, is a
- 18 significant player in office supplies, don't you?
- 19 A. I stated in there that I would believe they would
- 20 become, if those are truly, it is based on their SKU
- 21 expansion that they announced in there, 180 SKUs. If truly
- 22 their expansion is in office supplies, Wal-Mart can become a
- 23 very dominant force in office supplies.
- 24 Q. And Mr. Broyles asked you a little bit about pricing in
- 25 the direct examination, and he asked you about superstore

- 1 pricing. Do you have any reliable data suggesting that
- 2 office superstores price differently in markets where there
- 3 are multiple office superstores?
- 4 A. Just our price shops that we have.
- 5 Q. And sir, as we sit here today, you don't believe that
- 6 the data from your price shops are reliable; correct?
- 7 A. I don't believe they are 100 percent accurate.
- 8 Q. In fact, you told the FTC you don't believe the price
- 9 shopping data that you had was reliable?
- 10 A. I said that it is lay people that do it. It is not the
- 11 professional price shopper. And there are errors from time
- 12 to time.
- 13 Q. When you collect your data regarding various competitors
- 14 in the marketplace, there are a whole host of competitors
- 15 that you don't check; correct?
- 16 A. Correct.
- 17 Q. For example, you don't check WB Mason for office
- 18 products, do you?
- 19 A. Correct.
- 20 Q. So BJ's doesn't have any data suggesting how WB Mason
- 21 affects the office superstore pricing, do you?
- 22 A. Correct.
- 23 Q. And you have no personal knowledge -- withdrawn.
- 24 BJ's has no data suggesting how the opening of a
- 25 Sam's Club affects the superstore pricing?

- 1 A. Not that I am aware of.
- 2 Q. Mr. Broyles also asked you about how superstore prices
- 3 affect BJ's prices. And I think that you mentioned that
- 4 there are several instances where superstores raised their
- 5 prices, even though you lowered yours; correct?
- 6 A. Correct.
- 7 Q. Let's take another example. Leave over Mr. Broyles
- 8 example. Aren't there situations where the superstores have
- 9 lowered prices on items when BJ's also lowered their prices?
- 10 A. Yes.
- 11 Q. There are examples to both sides, aren't there?
- 12 A. Sure.
- 13 Q. And in fact, sir, based on all of your experience with
- 14 BJ's and all of your experience in the industry, what would
- 15 BJ's do if Staples and Office Depot lowered their prices by
- 16 10 percent?
- 17 A. We would attempt to also lower our prices.
- 18 Q. And your consumers would see lower prices on the shelves
- 19 of BJ's; wouldn't they?
- 20 A. Yes.
- 21 Q. You mentioned that BJ's has 80 stores?
- 22 A. Um-hum.
- 23 Q. How long has it taken BJ's to grow to 80 stores?
- 24 A. About 12 years, 13 years.
- 25 Q. How many stores did BJ's start off with?

- 1 A. I believe one.
- Q. From that one store, from that one little store to the
- 3 80 today, would you describe for us what has happened with
- 4 BJ's purchasing leverage with its vendors?
- A. It has improved.
- 6 Q. Well, tell us how it has improved.
- 7 A. I have been involved with office supplies for six years,
- 8 so I have not been back to the beginning on office supplies.
- 9 Certainly when I joined the company there were about ten
- 10 locations. I can't give you a specific percentage, but we
- 11 have become more efficient as we have done things for our
- 12 business.
- 13 Q. You have gotten greater volume discounts as you have
- 14 grown; correct?
- 15 A. Correct.
- 16 Q. And BJ's has also become more efficient in its
- 17 distribution as it has grown; correct?
- 18 A. Correct.
- 19 Q. And those efficiencies from BJ's growth have allowed
- 20 BJ's to keep its prices low; correct?
- 21 A. Correct.
- 22 Q. And BJ's growth and its distributional efficiencies have
- 23 allowed BJ's to lower its prices to consumers; correct?
- 24 A. Correct.
- 25 Q. Talking a little about SKUs, have you ever heard the

- 1 phrase the 80/20 rule?
- 2 A. Um-hum. What does the 80/20 rule mean in the world of
- 3 warehouses and retailers?
- 4 A. For a general retailer it will mean that 80 percent of
- 5 the business comes off 20 percent of the SKUs. Yeah, that's
- 6 right. 80 percent of the business off 20 percent of the
- 7 SKUs. A warehouse club, just by the nature of offering a
- 8 limited assortment, it doesn't quite work to that same
- 9 extreme, but there are still the top items that will generate
- 10 more volume and than the lower-volume items.
- 11 Q. And BJ's offers the most popular and the fastest moving
- 12 SKUs; right?
- 13 A. Right.
- 14 Q. Why does it do that, sir?
- 15 A. So we can turn our inventory quickly. That is a major
- 16 part of our profit equation.
- 17 Q. The fact take BJ has a quick-turning inventory, does
- 18 that give you any competitive advantages?
- 19 A. It could. Sure.
- 20 Q. Well, in particular to the office superstores, isn't it
- 21 fair to say that by having a fast-moving inventory and
- 22 offering a limited amount of SKUs that BJs in your view has a
- 23 competitive advantage over the office superstores; correct?
- 24 A. Yes.
- 25 Q. And in fact, it is your view that the office

- superstores, because they carry such a broad selection
- 2 actually have higher carrying cost for its stores; correct?
- 3 A. Correct.
- 4 Q. And it is more difficult for the office superstores to
- 5 keep their prices as low as BJ's on some items; correct, on
- 6 the faster-moving items?
- 7 A. On the faster-moving items, correct.
- 8 Q. Let's talk about BJ's expanding. Not from 1 one of the
- 9 80 stores, but from BJ's -- how big is BJ's square footage
- 10 wise?
- 11 A. It has about 110,000 square feet.
- 12 Q. Big steel box; correct?
- 13 A. Correct.
- 14 Q. Any walls from one end of the store to the other?
- 15 A. No.
- 16 Q. And fair to say that you simply move the shelves around
- 17 within the big steel box?
- 18 A. We have the potential to do that. It doesn't work that
- 19 easily, but we have the potential to do that.
- 20 Q. Over your time with BJ's you have moved shelf space
- 21 around within BJ's, haven't you?
- 22 A. Certainly.
- 23 Q. And what are the reasons that you change or you expand
- 24 shelf space within BJ's?
- 25 A. Based upon sales trends of any given category.

- 1 Q. Based upon the market, market demand?
- 2 A. Based upon our sales results that we see within
- 3 categories, plus market demand.
- 4 Q. So, for example, ten years ago BJ's had, I assume, a
- 5 whole host of typewriter ribbons; correct?
- 6 A. I don't think ten years ago we stocked typewriter
- 7 ribbons.
- 8 Q. You had a whole host of items. You didn't have a lot of
- 9 computer items ten years ago. You didn't have a lot of
- 10 printer toner cartridges?
- 11 A. Correct.
- 12 Q. And you expanded space or reorganized your shelf space
- 13 so you are now able to meet the demand of the consumers;
- 14 correct? And similarly, BJ's has the capacity to expand
- 15 shelf space for the sale of office supplies, doesn't it?
- 16 A. Correct.
- 17 Q. And one of the hallmarks of a warehouse club like BJ's
- 18 is its capacity to be able to modify its shelf space to meet
- 19 the needs of consumers that come to BJ's; correct?
- 20 A. Correct.
- 21 Q. And BJ's is committed to offering its warehouse members
- 22 low price office supplies, isn't it?
- 23 A. Right.
- 24 Q. And as we sit here today, as a representative of BJ's,
- 25 you believe that BJ's would respond appropriately to any

- 1 market demand in the sale of office supplies, don't you?
- 2 A. If the market, if the market demand shows on our
- 3 existing sales first, yes. On our existing item sales.
- 4 Q. Sir, do you believe that BJ's would respond
- 5 appropriately to any market demand in the sale of office
- 6 supplies, don't you?
- 7 A. I can't say I am comfortable saying any market demand.
- 8 If a market demand is for something that is labor intensive,
- 9 not necessarily.
- 10 MR. ASSAF: This is 21. Your Honor, may I approach
- 11 the witness?
- 12 THE COURT: All right.
- 13 BY MR. ASSAF:
- 14 Q. Mr. Atkinson, do you realize or do you recognize your
- 15 declaration?
- 16 A. Yes, I do.
- 17 Q. And this is the declaration that you signed on May 8,
- 18 1997; correct?
- 19 A. Correct.
- 20 Q. And I would like to turn your attention to paragraph 5.
- 21 A. Um-hum.
- 22 THE DEPUTY CLERK: What number?
- 23 MR. ASSAF: DX 1821.
- 24 BY MR. ASSAF:
- 25 Q. In paragraph 5, you state given BJ's philosophy with low

- 1 cost merchandise for the home and office and BJ's capacity to
- 2 expand selling space within given categories, I would respond
- 3 appropriately to any market demand in the sale of office
- 4 supplies. Do you see that, sir?
- 5 A. Yes, I do. And in fact, as we sit here today there is
- 6 nothing would you like better than to take away Staples and
- 7 Office Depot's customers if they raise their prices; correct?
- 8 A. Correct.
- 9 MR. ASSAF: No more questions.
- 10 MR. BROYLES: I have redirect, limited redirect.
- 11 THE COURT: That's fine.
- 12 REDIRECT EXAMINATION
- 13 BY MR. BROYLES:
- 1. Q. First of all, Mr. Atkinson, why do you price-check other
- 15 stores?
- 16 A. To make sure we are offering a value for our members,
- 17 for prices lower than what they can buy the products for
- 18 somewhere else.
- 19 Q. How do you use the information you get in the
- 20 price-check to do that?
- 21 A. Based on the information we will price our products
- 22 against that. If we have a question on the price, we may
- 23 call the club if it looks out of line.
- 24 Q. And would you characterize BJ's as a successful company?
- 25 A. Yes, I would.

- 1 Q. Now, Mr. Assaf asked you some questions about Wal-Mart
- 2 and your opinion about Wal-Mart. I would like to ask you
- 3 from the time that you signed the declaration for the FTC and
- 4 the time that you signed the declaration for the Defendants,
- 5 what information came to you that caused you to change your
- 6 opinion about Wal-Mart?
- 7 A. I was provided their statement that said they were going
- 8 to -- based on how many SKUs they had on office supplies, but
- 9 primarily it was their expansion of the SKUs we were looking
- 10 at.
- 11 Q. Did you notice anything in Wal-Mart's market response
- 12 that prompted you to change your opinion of Wal-Mart?
- 13 A. No, just really their expansion of SKUs.
- 14 Q. When Staples' counsel and the Defendants' counsel showed
- 15 you Mr. Orlans' affidavit did they tell you they recently
- 16 sent their own employees out to count the SKUs of Wal-Mart?
- 17 A. No, they didn't.
- 18 Q. Did they tell you the number that they found?
- 19 A. Just what I read in the statement .
- 20 Q. They didn't tell you they counted only a thousand?
- 21 A. No
- 22 Q. I want to go back to the growth of BJ's and its impact
- 23 on your buying power and ask you a simple question. Did you
- 24 merge to get the improvement in your buying power?
- 25 A. No. So that came just as a result of your own internal

1	growth?
2	A. Right.
3	MR. BROYLES: Nothing further, Your Honor.
4	THE COURT: All right. Thank you. You are
5	excused. Thank you. Do you have another witness briefly or
6	where are you?
7	MR. CARY: Your Honor, we had one more witness who
8	was unable to make it today, because of a prior commitment
9	with a corporate board meeting, so at this point
10	THE COURT: You have run out?
11	MR. CARY: We have run out.
12	THE COURT: All right. Well, it is 4:45, and we
13	started at 9:30, so we got a lot done today. We will take
14	our evening recess and be back tomorrow morning ready to go
15	at 9:30.
16	I cancelled all of my preliminary matters, so we
17	will start promptly at 9:30 in the morning with our next
18	witness.
19	THE MARSHAL: All rise.
20	(Which were all proceedings
21	had at this time.)
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23	
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